TomTom GO Mobile app Reference Guide

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Welcome to navigation with TomTom

This Reference Guide explains all you need to know about your new TomTom GO Mobile app.

The Get going chapter is a great place to start. You'll learn all about starting up, setting up and planning your first route, and you'll see a quick introduction to TomTom services. To help you avoid traffic delays and get to your destination quicker, you can use TomTom services even on the routes you drive every day.

For information about what you see in the app, go to:

- What's on the screen
- Using gestures
- Main menu

Tip: There are also frequently asked questions (FAQs) at tomtom.com/support. Select the app name from the list or enter a search term.

We hope you enjoy reading about and, most importantly, using your new GO Mobile app!

What's new

New in this release

A faster route available is announced by a spoken message

Get a spoken message when TomTom Traffic finds a faster route.

Avoid on this route **has changed to** Avoid toll roads and more

Avoid on this Route is now called **Avoid Toll Roads and More** to make the feature easy to understand.

To learn more, go to The Current Route Menu in this guide.

Show current time

Choose to show the current time at the bottom of the route bar in the guidance view.

To learn more, go to Appearance in this guide.

Gas stations and parking lots in guidance view

You can now see the gas stations and parking lots that are shown on the route bar also appear along your route in the guidance view. This allows you to choose the best POI for your current location.

Setting your home location using the map

You can now set and change your home location directly from the map.

To learn more, go to Setting your home location and Changing your home location in this guide.

Weather-related traffic incidents

Traffic incident messages are now shown where delays occur in areas of bad weather, such as heavy rain or snow.

To learn more, go to Traffic in this guide.

View list of navigation instructions

See a list of turn-by-turn instructions for your planned route. Select **Current Route** in the Main Menu, then select **Show Instructions**.

To learn more, go to The Current Route Menu in this guide.

Default changed to "Zoom in to next turn"

In the Settings menu, the default for Automatic zoom has been changed to **Zoom in to next turn**.

To learn more, go to Automatic Zoom in this guide.

Restructuring of the Appearance Settings menu

The layout of the Appearance screen in the Settings menu has been improved.

Other bug fixes and improvements

Various performance improvements and bug fixes have been implemented.

Get going

Starting the app

GO

Tap this button on your device to start the GO Mobile app.

Starting the app for the first time

When you start the GO Mobile app for the first time, select **Get Started** to open the app. You see the following screens:

- **Tour** - These screens show you the main features of the app. Read the screen, then swipe to move to the next screen. On the last screen, select **Next** to exit the tour.
- **Download a Map** - You are asked if you want to download a new map. Select the map you want to use. You can download other maps at any time.
- **Your Information** - You are asked if you want to send your information to TomTom. If you choose not to send your information, you can still plan routes but you cannot use TomTom services. Select **Yes** to send your information.
- The map view.

The app has been started before

If you have started the app before, you see the map view.

If the app was in the background, you see the last screen you were looking at.

Language

The language used for buttons and menus in the GO Mobile app is the same as the language you selected in your device settings.

If you change the device language, the voice used for spoken directions and other route instructions in the GO Mobile app might not be compatible with the new device language. Go to voices in the Settings menu and download a compatible voice.

Important: Some voices are large files that can take a long time to download. To prevent excess data charges we recommend you download a voice over a Wi-Fi connection.

Sending information to TomTom

When you first start the GO Mobile app or you have reset the app, you are asked for permission to send your location to TomTom and to send information about how you use the app. We use your location to provide TomTom services near you and along your route, and to keep your map up to date. We learn how you use the app so we can continually improve.

You can read more about how we use your information by selecting **More information** in the Send information settings screen.

You can choose which information you share in **System** in the Settings menu.

Note: If you choose not to send location information to us, you will no longer receive our services. This is because services need to send the location of your device to TomTom in order to receive the traffic information related to where you are. The end date of your subscription remains the same, even if you do not send this information to us.

Additional information

If you think that your information is not being used for the purpose for which you have provided it to TomTom, contact us at tomtom.com/support.

You can find current and more detailed information at tomtom.com/privacy.

About TomTom services

TomTom services give you real-time information about traffic and safety cameras on your route. To help avoid traffic delays and get you to your destination quicker, you can even use TomTom services on the routes you drive every day.

When your device is connected to the Internet, the GO Mobile app is always connected to TomTom services – you don't have to do anything to activate TomTom services.

When you have used all your Free Kilometers or Free Miles, you can still use the map and see TomTom traffic. When you start driving, the app blocks the screen so that you can't use it when driving. You must upgrade to Unlimited Navigation to use navigation again, or wait until the next month to use Free Navigation.

Note: TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to tomtom.com/services.

Important: To use TomTom services you need a continuous data connection (GPRS, EDGE, UMTS, or CDMA). Your mobile operator may charge you for using a wireless data connection.

Updating your GO Mobile app

You can let your GO Mobile app be updated automatically, or you can manually check for an update by going to the Google Play Store.

Remember to download the latest version of this guide from tomtom.com/downloads.

Maps

When you start the GO Mobile app you have to download a map. Choose a map from the list of maps shown for your current location. You can select **All Maps** to see a list of all the maps that are available.

Tip: Some maps are very large. If you don't have much space on your device, choose a map that covers only the area you need.

Select a map, then select **Download** to download the map.

Important: A map is a large file that can take a long time to download. To prevent high data charges we advise you to download a map using a Wi-Fi connection. Once downloading has started, you must download the complete map before you can use the GO Mobile app.

When the download is complete, select **OK** to start the GO Mobile app.

Map updates

If a map update is available, the **Map Update** screen is shown when you start the GO Mobile app. Select **Update** to download the update. Select **Not Now** to be informed about the current map update when you next start the GO Mobile app.

Select **Skip Update** to continue using the old map. You can choose to download the next map release when it is available.

GPS reception

When you first start the navigation app, it may need a few minutes to find your GPS position and show your current location on the map. Make sure you have GPS activated on your device.

Tip: The GPS settings are in the device's **Settings** app.

In areas where GPS reception is not possible, such as tunnels, your location may not be accurate.

Important: The navigation app cannot give you route instructions until it has received location data.

Some devices need a data connection to obtain a GPS location.

If your device has no GPS reception, the navigation app uses positioning information from Wi-Fi networks or mobile phone towers. This information is used for route planning and to determine your approximate location.

Installing in your car

Only use an approved mount to hold your device when you are using it in your car. A range of accessories to hold devices are available from tomtom.com/accessories.

Be careful where you install your device in your car. The device shouldn't block or interfere with any of the following:

- Your view of the road.
- The controls in your car.
- Your rearview mirrors.
- The airbags.

You should be able to reach the device easily without leaning or stretching.

Closing or running in the background

You can choose to continue running the GO Mobile app when it is in the background, or you can let your device pause the GO Mobile app in the background when another app is started.

If the app is running in the background and you are driving on a planned route, you will continue to hear driving instructions.

Important: You still use your free miles when the app is running in the background.

If the app is paused in the background for a long time your device eventually closes the app.

To close the GO Mobile app yourself, return to the map view or guidance view then press your device's back button. Select **Close** to close the app.

Getting help

You can get further help by going to tomtom.com/support.

For warranty and privacy information, go to tomtom.com/legal.

Free Navigation and Unlimited Navigation

Using your Free Navigation

Free navigation on the TomTom GO Mobile app lets you use the same features as unlimited navigation, including TomTom Traffic & Safety Cameras. You can even download any map you want. When you first install the app you receive free monthly kilometres or miles. At the start of every subsequent month, your free monthly kilometres or miles are topped-up again to the maximum limit.

Note: You see miles or kilometers depending on what is used in your current location. You can change between miles and kilometers by selecting Units in the Settings menu.

In the main menu, you can see how many free miles or kilometers you have remaining.

You use your free miles or kilometers when you are moving, even if you haven't planned a route. If you don't want to use your free miles or kilometers, you must close the app.

When you have used all your free kilometers or miles, you can still use the map and see TomTom traffic. When you start driving, the app blocks the screen so you that can't use it when driving. You must upgrade to Unlimited Navigation to use navigation again, or wait until the next month to use free navigation.

If you are going to make longer journeys or use the GO Mobile app more frequently, upgrade to Unlimited Navigation.

Driving with Free Navigation

If you are planning a route or driving, you might not have enough free miles or kilometers to reach your destination. Even if you had enough free miles or kilometers when you planned your route, changing traffic conditions may cause the GO Mobile app to find a quicker route that is longer than your original route.

A message is shown on the screen if you don't have enough free miles or kilometers to reach your destination.

Upgrade to unlimited navigation to make sure you can navigate all the way to your destination.

Upgrading to Unlimited Navigation

Upgrading to Unlimited Navigation means that you can use the TomTom GO Mobile app for all of your journeys, every day.

Important: If you are outside of the area covered by your cellular data plan, you may be liable for extra roaming charges while using TomTom services.

To upgrade to Unlimited Navigation, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select the **Upgrade** button.
3. Select the duration that you want to use unlimited navigation.
4. Create a new MyTomTom account, or log in to your existing MyTomTom account.

Important: Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom, and it cannot be changed after the account has been created.

Note: If you have a MyTomTom account for a TomTom navigation device, you cannot use that account for the GO Mobile app. You must open a new account for your app.

For more information on MyTomTom accounts, go to tomtom.com/mytomtom.

Your purchase is completed in the GO Mobile app. If payment is successful, Unlimited Navigation starts within a few minutes.

Any Free Navigation miles or kilometers that you haven't used are stored for you. You can use the stored miles or kilometers again when your Unlimited Navigation subscription has expired.

Existing Unlimited Navigation subscription

If you reinstalled the GO Mobile app on your device and you already have an Unlimited Navigation subscription, select **MyTomTom Account** in the Settings menu and log in to your MyTomTom account again.

What's on the screen

The map view

The map view is shown when you have no planned route. Your actual location is shown as soon as your GO Mobile app has found your GPS location.

You can use map view in the same way as you might look at a traditional paper map. You can move around the map using gestures, and zoom using the zoom buttons.

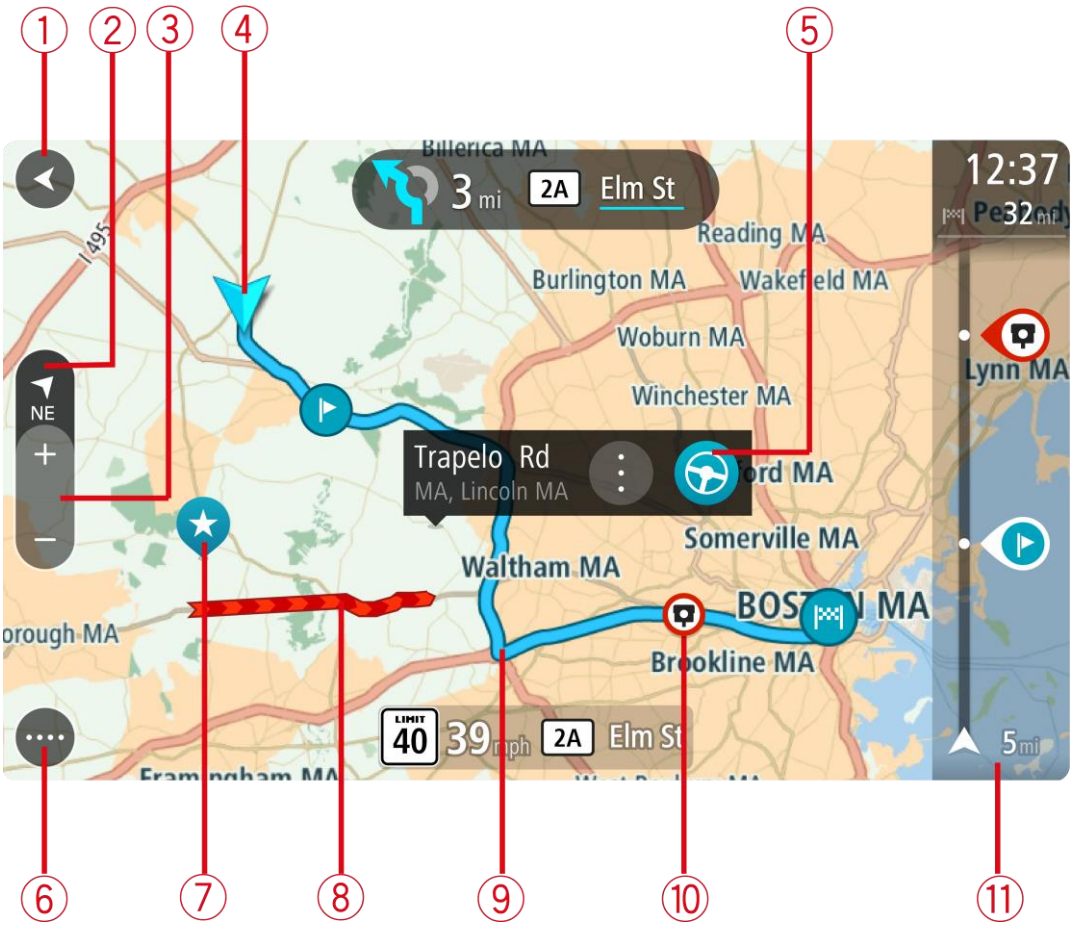
Important: Everything on the map is interactive, including the route and the map symbols - try selecting something and see what it does!

Tip: To open a pop-up menu for an item on the map, for example a route or a POI, select the item to open the menu. To select a location on the map, select and hold the location until the pop-up menu opens.

The map shows your current location and many other locations such as your My Places locations.

If you have not planned a route, the map is zoomed out to show the area around your location.

If you have planned a route, your complete route is shown on the map. You can add stops to your route directly from the map. When you start to drive, the guidance view is shown.



1. Back button. This button returns the map to an overview of your whole route or, if no route is planned, moves the map to put your current location at the center.
2. Switch view button. Select the switch view button to change between the map view and the guidance view.

   When in map view, if you are driving, the small compass arrow rotates to show your current driving direction, with north being up.

   Tip: The compass direction you are driving is shown in the switch view button below the small compass arrow, for example, NE for North East. These compass directions automatically appear when driving in North America and disappear if you leave North America.
3. Zoom buttons. Select the zoom buttons to zoom in and out.
4. Current location. This symbol shows your current location. Select it to add it to My Places or search near your current location.

   Note: If your GO Mobile app cannot find your location using GPS or other methods, the symbol appears gray.
5. Selected location. Press and hold to select a location on the map. Select the pop-up menu button to show options for the location, or select the drive button to plan a route to the location.
6. Main Menu button. Select the button to open the Main Menu.
7. Map symbols. Symbols are used on the map to show your destination and your saved places:
   - Your destination.
   - Your home location. You can set your home location in My Places.
   - A stop on your route.
   - A location saved in My Places.
   - A contact from your contacts app. Select **Show contacts on map** in Appearance in the Settings Menu to see your contacts on the map.

     Note: To show a contact on the map, the contact must have a full address.

   Select a map symbol to open the pop-up menu, then select the menu button to see a list of actions you can take.
8. Traffic information. Select the traffic incident to display information about the traffic delay.
9. Your route, if you have planned a route. Select the route to clear it, change the route type, add a stop or save changes to your route.
10. Safety cameras on your route. Select a safety camera to display information about that camera.
11. Route bar. The route bar is shown when you have planned a route.

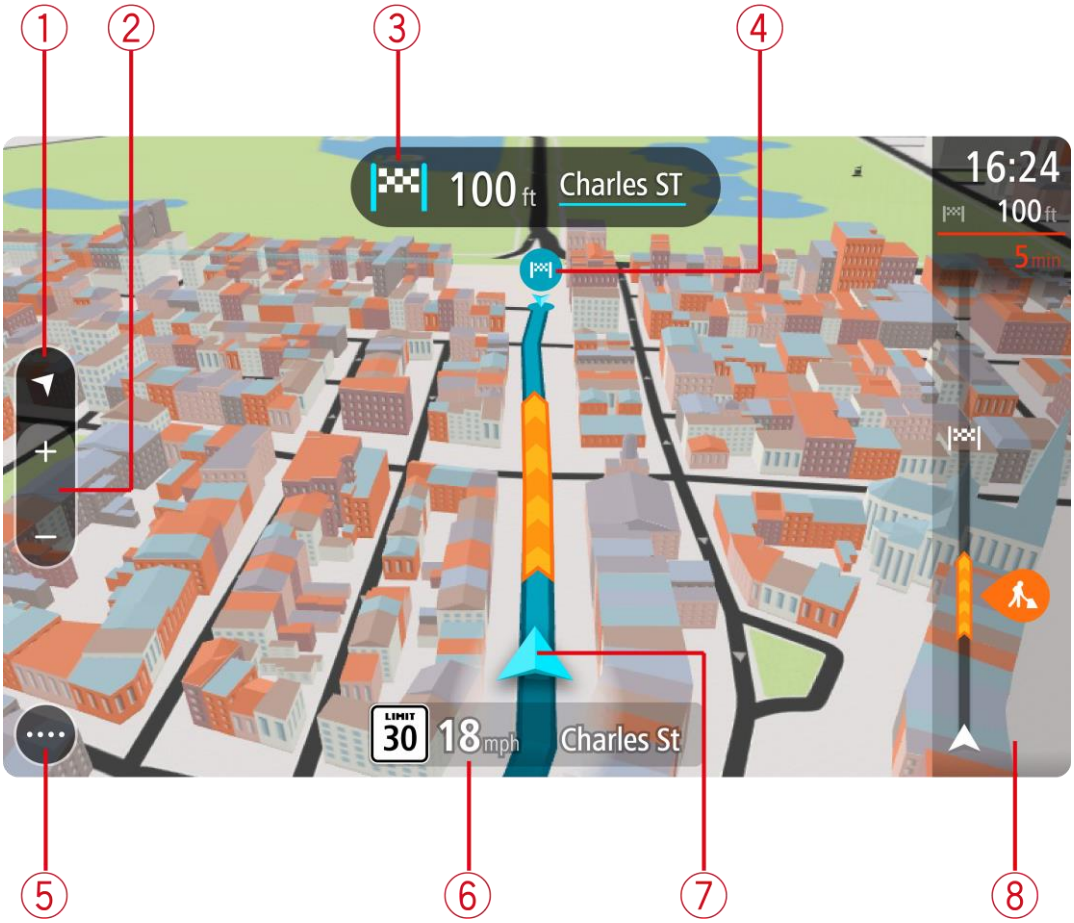
The guidance view

The guidance view is used to guide you along the route to your destination. The guidance view is shown when you start driving. You see your current location and details along your route, including 3D buildings in some cities.

The guidance view is normally in 3D. To show a 2D map with the map moving in your direction of travel, change the 2D and 3D default settings.

Tip: When you have planned a route and the 3D guidance view is shown, select the switch view button to change to the map view and use the interactive features.

When the navigation app starts after it was turned off and you have a route planned, you are shown the map view with your planned route.



1. Switch view button. Select the switch view button to change between the map view and the guidance view.
2. Zoom buttons. Select the zoom buttons to zoom in and out.

   Tip: On some devices you can also pinch to zoom in and out.
3. Instruction panel. This panel shows the following information:
   - The direction of your next turn.
   - The distance to your next turn.
   - The name of the next road on your route.
   - Lane guidance at some crossings.
4. Route symbols. Symbols are used on your route to show your starting location, your stops, and your destination.
5. Main Menu button. Select the button to show the Main Menu.
6. Speed panel. This panel shows the following information:
   - The speed limit at your location.

- Your current speed. If you drive more than 3 mph (5 km/h) over the speed limit the speed panel turns red. If you drive less than 3 mph (5 km/h) over the speed limit the speed panel turns orange.
- The name of the street you are driving on.

7. Current location. This symbol shows your current location. Select the symbol or the speed panel to open the quick menu.

   Note: If your GO Mobile app cannot find your location using GPS or other methods, the symbol appears gray.

8. Route bar. The route bar is shown when you have planned a route.

   Important: To see a wider route bar showing additional route information, change the setting for Route Information.

The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

Important: To see a wider route bar showing additional route information, change the setting for Route Information.

Note: The distance ahead shown by the route bar depends on the overall length of your route.

The arrival information panel shows the following information:

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

  Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

If you have stops on your route, select this panel to change between information about the next stop and your final destination.

You can choose the information you see on the arrival information panel.

Traffic status - if your GO Mobile app isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:

- The next two stops on your route.
- Gas stations that are directly on your route.
- TomTom Traffic including heavy rain or snow.
- TomTom Safety Cameras and Danger Zones.
- Rest stops directly on your route.

You can choose the information you see on your route.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a safety camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.

The total time delay due to traffic jams, weather, and other incidents on

your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see Traffic incidents.

The bottom of the route bar represents your current location and shows the distance to the next incident on your route. In addition, you can choose to see the current time if you turn the setting on.

Note: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example **Finding fastest route** or **Playing route preview**.

Distances and the route bar

The distance ahead shown on the route bar depends on the length of your route, or the distance remaining on your route.

- For remaining distances longer than 31 miles (50 km), only the next 31 miles (50 km) is shown. The destination icon is not shown.

  Tip: You can scroll the route bar to see your whole route.

- For remaining distances between 6 miles (10 km) and 31 miles (50 km), the complete distance is shown. The destination icon is shown fixed at the top of the route bar.
- For remaining distances of less than 6 miles (10 km) the complete distance is shown. The destination icon moves down toward the chevron symbol as you get closer to your destination.

The top half of the route bar shows twice the distance of the bottom half, as shown in the following examples:

- A remaining distance of 31 miles (50 km) on the route bar is split into 21 miles (34 km) at the top and 9 miles (16 km) on the bottom.
- A remaining distance of 6 miles (10 km) on the route bar is split into 4 miles (6.6 km) at the top and 2 miles (3.3 km) on the bottom.

The route bar is constantly updated as you drive.

The quick menu

To open the quick menu, select the current location symbol or the speed panel in the guidance view.

You can then do any of the following:

- Mark a location
- Report a new safety camera
- Avoid a blocked road
- See your current location or your latitude/longitude if not on a named road.

Navigation buttons

On the map view or guidance view, select the Main Menu button to open the Main Menu.

The following navigation buttons are available in the Main Menu:

Search	Select this button to search for an address, a place or a Point of Interest, then plan a route to that location.
Current route	Select this button to clear or change your planned route.
Report Safety Camera	Select this button to report a safety camera.
My Places	Select this button to show your saved places.
My Routes	Select this button to show your saved routes.
Parking	Select this button to find parking lots/garages.
Gas Station	Select this button to find gas stations.

Upgrade 	Select this button when you want to upgrade to unlimited navigation.
Support 	Select this button to open the Support screen.

Other buttons

On the map or guidance view, select the Main Menu button to open the Main Menu.

The following buttons are available in the Main Menu screen, in addition to the navigation buttons:

	Select this button to upgrade to unlimited navigation.
	Select this button to open the Settings Menu.
	Select this button to return to the previous screen.
	Select this button to return to the map view or guidance view.
	This symbol shows that the TomTom Traffic service is active.
	This symbol shows that the TomTom Traffic service is not active.
	Select this button to turn off voice instructions. You will no longer hear spoken route instructions but you will still hear information such as traffic information and warning sounds. **Tip**: You can select the types of instructions you want to hear. Select Voices in the Settings Menu and select the instructions you want to hear.
	Select this button to turn on voice instructions.

	Select this button to reduce the brightness of the screen and display the map in darker colors. When driving at night or when driving through a dark tunnel, it is easier to view the screen and less distracting for the driver if the brightness of the screen is dimmed. **Tip**: Your device automatically switches between day and night colors depending on the time of day. To turn off this feature, select Appearance in the Settings menu and turn off **Switch to night colors when dark**.
	Select this button to increase the brightness of the screen and display the map in brighter colors.

Volume control

On the map or guidance view, select the Main Menu button to open the Main Menu.

Select and slide the volume control to change the volume of voice instructions and warnings. If the voice instructions are turned off, the volume control will still change the volume of the warnings.

Important: The app volume control and the device volume control are linked to each other. Changing the app volume also changes the device volume, and changing the device volume also changes the app volume.

Using gestures

You use gestures to control your GO Mobile app.

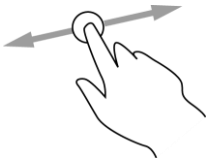
This Reference Guide explains which gestures to use throughout the guide but here is a complete list of all the gestures you can use.

Double tap

Touch one finger on the screen twice in rapid succession.

Example of when to use this: Zooming in on the map.

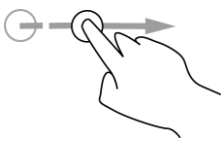
Drag



Put one finger on the screen and move it across the screen.

Example of when to use this: Scrolling around in the map.

Flick

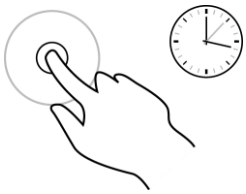


Flick the tip of a single finger across the screen.

Example of when to use this: Scrolling a long distance on the map.

Tip: Flick isn't available on all devices.

Press and hold



Put one finger on the screen for more than one half second.

Example of when to use this: Opening the pop-up menu for a place on the map.

Pinch to zoom

Touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.

Example of when to use this: Zooming in and out on the map.

Tip: Pinch to zoom isn't available on all devices. If pinch to zoom isn't available on your GO Mobile app, use the zoom buttons to zoom in and out.

Tap or select

Tap a single finger on the screen.

Example of when to use this: Selecting an item in the Main Menu.

Tip: To open a pop-up menu for an item on the map, select and hold the item until the menu opens.

Rotating your device

You can use your device in a landscape or portrait position. You might find it easier to search for something with the device in the portrait position, but drive to your destination with the device in the landscape position.

When you turn your device to a portrait position, some parts of the screen appear in a different place. Here are some examples:

- The route bar stays on the right, but the arrival information panel is shown in a bar across the top of the screen.
- The search results only shows one column. Swipe left or right to show another column.

You can rotate your device at any time.

Traffic

About TomTom Traffic

TomTom Traffic is a unique TomTom service providing real-time traffic information. For more information about TomTom services, go to tomtom.com/services.

In combination with IQ Routes, TomTom Traffic helps you plan the optimum route to your destination taking into account the current local traffic conditions.

The GO Mobile app regularly receives information about the changing traffic conditions. If traffic jams or other incidents are found on your current route, your device will offer to replan your route to try and avoid any delays.

To get TomTom services on your GO Mobile app, your device must have a mobile data connection.

Important: If you are outside of the area covered by your cellular data plan, you may be liable for extra roaming charges while using TomTom services.

Note: TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to tomtom.com/services.

The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

Important: To see a wider route bar showing additional route information, change the setting for Route Information.

Note: The distance ahead shown by the route bar depends on the overall length of your route.

The arrival information panel shows the following information:

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

> **Tip**: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

If you have stops on your route, select this panel to change between information about the next stop and your final destination.

You can choose the information you see on the arrival information panel.

Traffic status - if your GO Mobile app isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:

- The next two stops on your route.
- Gas stations that are directly on your route.
- TomTom Traffic including heavy rain or snow.
- TomTom Safety Cameras and Danger Zones.
- Rest stops directly on your route.

You can choose the information you see on your route.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a safety camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.

The total time delay due to traffic jams, weather, and other incidents on your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see Traffic incidents.

The bottom of the route bar represents your current location and shows the distance to the next incident on your route. In addition, you can choose to see the current time if you turn the setting on.

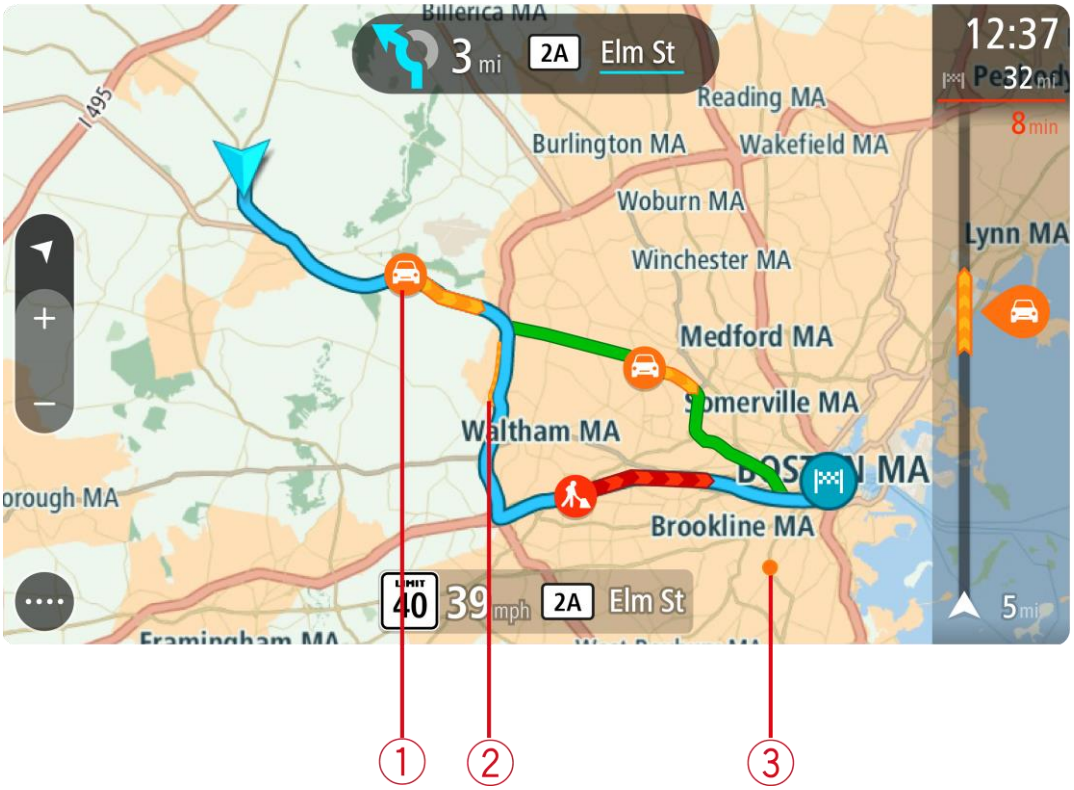
> **Note**: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example **Finding fastest route** or **Playing route preview**.

Looking at traffic on the map

Traffic incidents are shown on the map. If several traffic incidents overlap, the highest priority incident is shown. For example, a road closure is higher priority than road work or a closed lane.

Tip: Select an incident on the map to see more detailed information.



1. Traffic incident that affects your route in your direction of travel.

   A symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 5 minutes.

   The color of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.

   For a complete list of incident types, see Traffic incidents.

   Tip: You see weather symbols on the map if there is bad weather such as heavy rain or snow.

2. Traffic incident on your route but in the opposite direction of travel.
3. Traffic incidents on roads that are not visible at your current zoom level.

Looking at traffic on your route

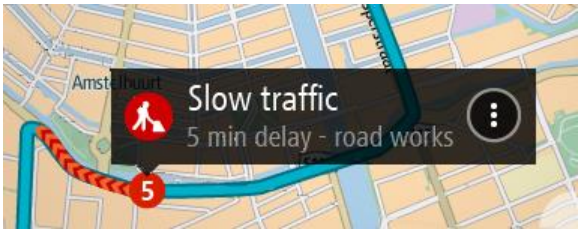
Information about traffic incidents on your route is shown in the route bar on the right-hand side of the map.

The route bar tells you about traffic delays while you are driving, using symbols to show you where each traffic incident is located on your route.

Note: If your GO Mobile app isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

Note: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

To get more information about an incident, select an incident in the route bar. The map opens zoomed in on the incident and a pop-up opens showing detailed information about the traffic incident.



The information shown includes:

- The type of traffic incident – general, accident, roadwork, lane closure or weather such as heavy rain or snow.
- The severity of the incident - slow traffic, traffic lining up or stationary traffic.
- The delay time.
- The length of the incident.

For a complete list of incident types, see Traffic incidents.

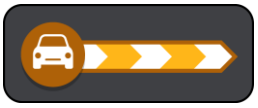
Select the back button to go back to the guidance view.

Traffic incidents

Traffic incidents and warnings are shown in the map view and in the route bar. Symbols shown in a circle are traffic incidents. Checks are done to see if a faster route is available and your route is replanned to avoid traffic incidents.

Traffic incident symbols:

	Wind
	Rain
	Fog
	Snow
	Ice
	Stationary traffic
	Traffic lining up
	Slow traffic
	Unknown accident

	**Unknown incident**
	Road work
	Lane closure
	Road closure

Advanced Lane Guidance

Note: Lane guidance is not available for all crossings or in all countries.

Advanced Lane Guidance helps you prepare for highway exits and crossings by showing the correct driving lane for your planned route.

As you approach an exit or crossing, the lane you need is shown on the screen and in the instruction panel.

Tip: To close the lane image, select anywhere on the screen or press the back button.

To turn lane images off, select the **Settings** button in the Main Menu, then select **Appearance**. Turn off the **Show previews of highway exits** setting.

Time-dependent speed limits

Some speed limits change depending on the time of day. For example, you may see the speed limit near schools decrease to 40 km/h or 25 mph in the morning from 08:00 a.m. - 09:00 a.m. and in the afternoon from 3:00 p.m. - 4:00 p.m. Where possible, the speed limit shown in the speed panel changes to show these variable speed limits.

Some speed limits change depending on driving conditions. For example, the speed limit will decrease if there is heavy traffic, or the weather conditions are bad. These variable speed limits are not shown in the speed panel. The speed shown in the speed panel is the maximum speed limit allowed in good driving conditions.

Important: The speed limit shown in the speed panel is only an indication. You must always obey the actual speed limit for the road you are on and the conditions you are driving in.

Using Quick Search

About search

You use search to find a wide range of places and then navigate to them. You can search for the following:

- A specific address, for example, 335 Madison Avenue, New York.
- A partial address, for example, Madison Ave NY.
- A type of place, for example, gas station or restaurant.
- A place by name, for example, Starbucks.
- A ZIP code, for example, 36925 York for York, Alabama.
- A city to navigate to a city center, for example, Kingston, NY.
- A POI (Point of Interest) near your current location, for example, restaurant near me.
- A contact in your smartphone contacts app.
- A mapcode, for example, WH6SL.TR10
- Latitude and longitude coordinates, for example,
  N 40°45′28″ W 73°59′09″.

Planning a route to a POI using search

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

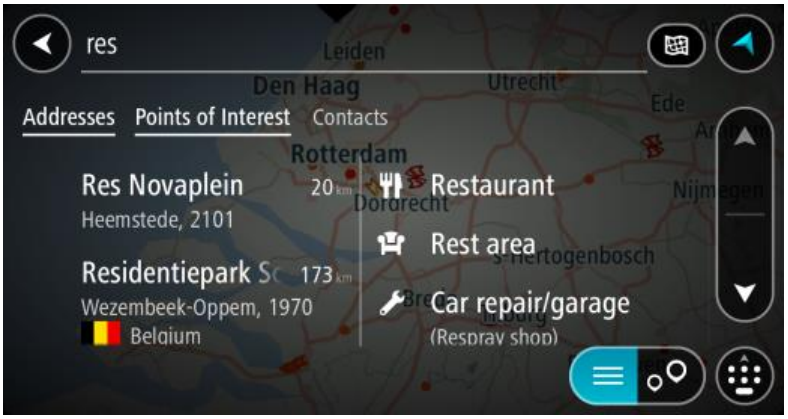
To plan a route to a POI type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

   The search screen opens with the keyboard showing.
3. Use the keyboard to enter the name of the place you want to plan a route to.

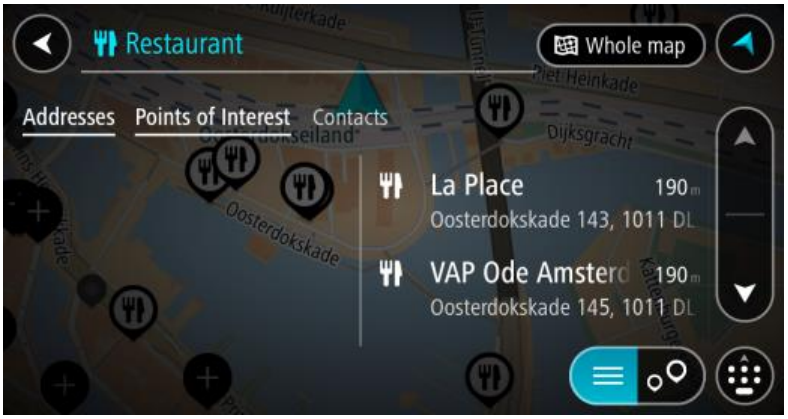
Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria."

Note: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example along the route or in a city.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.



Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select a POI type or an individual POI. If you selected a POI type, select a POI.
   The location is shown on the map.
6. To plan a route to this destination, select the drive button:

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

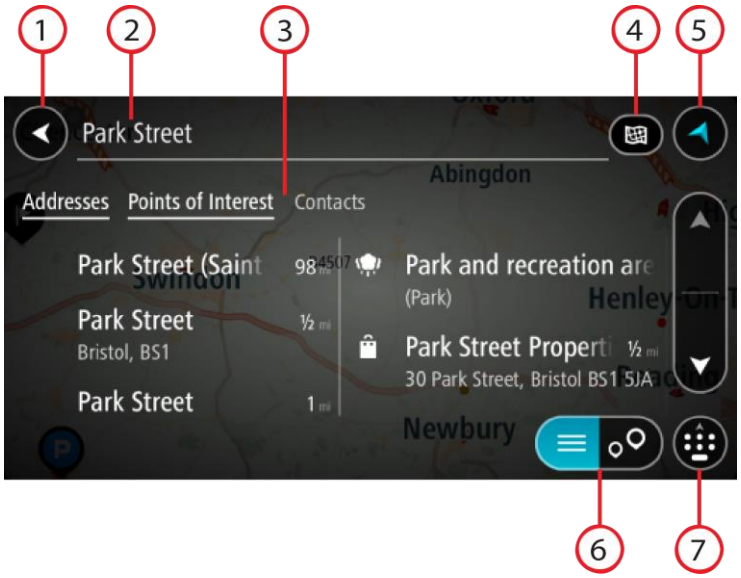
Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Entering search terms

Select **Search** in the Main menu to start searching for addresses, POIs, or contacts. The search screen opens showing the device keyboard and the following buttons:

Tip: Hide the device keyboard to show the whole search screen.



1. **Back button**.

   Select this button to go back to the previous screen.

2. **Search input box**.

   Enter your search term here. As you type, matching addresses and POIs are shown.

   Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

   Tip: To edit, select a word you have already typed to place the cursor. You can then insert or delete characters.

3. **Search results list**

   Swipe the screen left or right to show the **Contacts** or the **Addresses** column.

   Tip: When you only see only one or two columns, swipe the screen to show another column.

4. **Type of search**.

   By default, the whole of the current map is searched. Once you have used search, the last search type you selected is used. Select this button to change the type of search to any of the following:

   Whole map

   Select this option to search the whole of your current map with no

limit to the search radius. Your current location is the center of the search. The results are ranked by exact match.

Near me

Select this option to search with your current GPS location as the search center. The results are ranked by distance.

In town or city

Select this option to use a town or city as the center for your search. You need to enter the town or city name using the keyboard. When you have selected the town or city from the results list, you can search for an address or POI in that city.

Along route

When a route has been planned, you can select this option to search along your route for a specific type of location, for example, gas stations. When prompted, enter the type of location and then select it in the right-hand column to carry out the search.

Near destination

When a route has been planned, you can select this option to use your destination as the center for your search.

Latitude Longitude

Select this option to enter a pair of latitude longitude coordinates.

5. **View button**.

   Select this button to return to the map view or guidance view.

6. **List/map button**.

   Select this button to switch between showing the results in a list or showing the results on the map.

7. **Show/hide keyboard**.

   Select this button to show the keyboard. Hide the keyboard using the device's back function.

Tip: To cancel a search, select the map/guidance view button in the top right-hand corner of the screen.

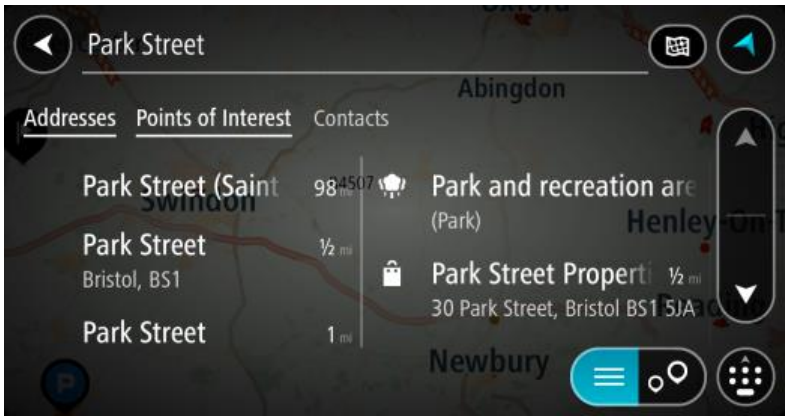
Working with search results

Your search results are shown in two columns.

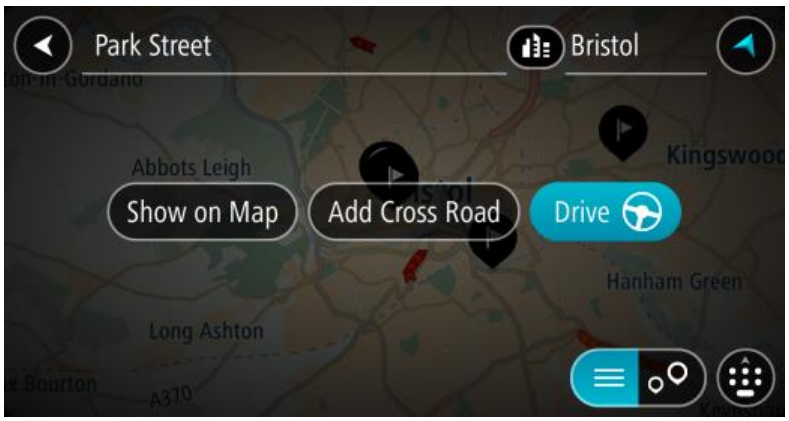
Address and city matches are shown in the left-hand column, and POIs, types of POIs and Places are shown in the right-hand column.

Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

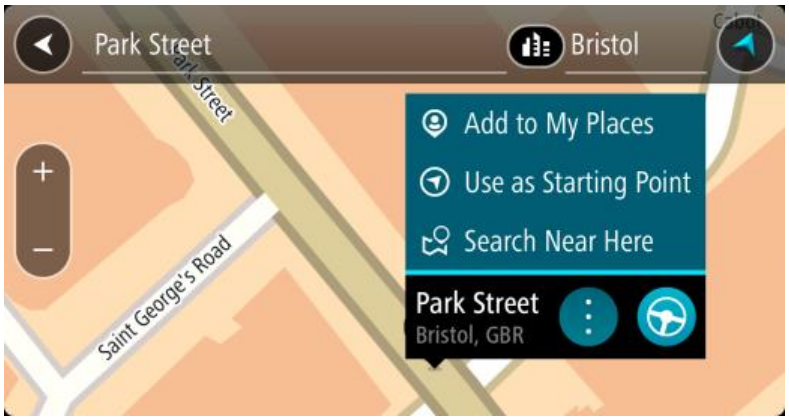
Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



When you select an address from the list of search results, you can choose to show it on the map, add a crossroad or plan a route to that chosen location. To get an exact address you can add the house number.



If you show the result on the map, you can use the pop-up menu to add a location from My Places or search near this location. If a route is already planned, you can add the location to your current route.



Note: The best search results are shown on the map. When you zoom in, the lower ranked search results are gradually shown.

About ZIP codes

You can search using a ZIP code to get closer to the area in which you want to find an address or POI.

When you search using a ZIP code, your results include all the streets in a city district, the whole town, or the towns and villages within that ZIP code area.

Note: If you search using a ZIP code you will not get a specific address in your results.

You do not have to use the state or province postal abbreviation or first change the state or province because this is included in the ZIP code.

For example, a search for York in the whole map returns a long list of possible results. Adding a space followed by the ZIP code narrows the results down to the York that you are looking for.

About mapcodes

In countries where roads and houses have no names or addresses, you can use a mapcode instead. A mapcode represents a location.

Every location on Earth, including those in the sea, like islands and oil rigs, can be represented by a mapcode. Mapcodes are short, and easy to recognize, remember and communicate. They are precise to a few meters, which is good enough for every-day use.

Go to mapcode.com for instructions on how to find the mapcode for a location.

Mapcodes are more precise and more flexible than the address on a business card. You can choose a location that you want to associate with your address, for example, the main entrance or the entrance to a parking lot.

List of POI type icons

Legal and financial services

Court house

ATM

Legal - Attorneys

Bank

Legal - other services

Food services

Convenience store

Fast food restaurant

Restaurant

Chinese restaurant

Accommodation

Hotel or motel

Luxury hotel

Campground

Economy chain hotel

Emergency services

Hospital or clinic

Dentist

Police station

Veterinarian

Doctor

Fire station

Car-related services

Outside parking

Gas station

Parking garage

Car wash

Car dealer

Vehicle inspection center

Rental car facility

Electric/hybrid car charging point(s)

Rental car parking

Car repair facility

Other services

Embassy

Pet services

Government office

Telecommunication

Company

Community service

Post office

Pharmacy

Shopping center

Beauty services

Tourist information office

Shop

Education

College or university

School

Library

Convention center

Leisure

Casino

Winery

Theater

Tourist attraction

Movie Theater

Zoo

Concert hall

Amusement park

Museum

Exhibition center

Opera

Cultural center

Nightlife

Leisure center

Sport

Sports Park

Swimming pool

Mountain peak

Water sports

Beach

Tennis court

Park or recreation area

Ice skating rink

Yacht basin or marina

Sports center

Stadium

Golf course

Religion

Church

Place of worship

Travel

Railroad station

Mountain pass

Airport

Scenic or panoramic view

Ferry terminal

ZIP code

Note: Not used in all countries.

Border crossing

Residential area

Bus station

Gas station

Toll plaza

Electric/hybrid car charging stations

Rest area

Truck stop

City center

Planning a route

Planning a route to an address using search

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for an address, town, city, ZIP code or mapcode.

Tip: To search for a specific city you can use the city's state code or ZIP code. For example, searching for York will return many results. If you search for York AL or York 36925 then that city will be at the top of the results. You can then search in the city.

Tip: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

4. As you type the address, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

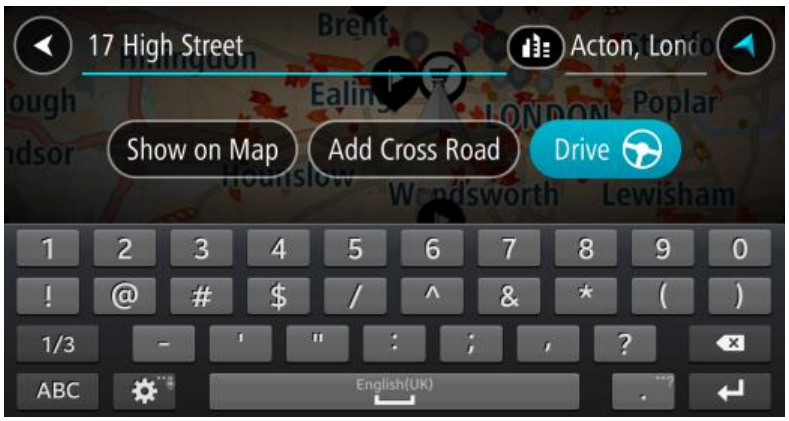
Towns and roads are shown on the left, POIs are shown on the right.

Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select an address suggestion.

6. Enter the house number if you have one and haven't entered it already.



Tip: If you enter a house number that is not found, the number appears red. The nearest house number that is found is shown in the Drive button. You can enter a new house number, or you can select Drive to drive to the nearest house number.

7. Select **Drive**.

   Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a city center

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a city center using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the city or town you want to plan a route to.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a town, city, or ZIP code.

Tip: To search for a specific city you can use the city's state code or ZIP code. For example, searching for York will return many results. If you search for York AL or York 36925 then that city will be at the top of the results. You can then search in the city.

Tip: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

4. As you type the address, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left; POIs are shown on the right.

Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select the city in the left-hand column.

The city name is shown in the right side of the search input box, and the city center POI is shown below in the right-hand column.

6. Select the city center POI.
   The city center location is shown on the map.

7. Select **Drive**.
   Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a POI using search

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI type or a specific POI using search, do the following:

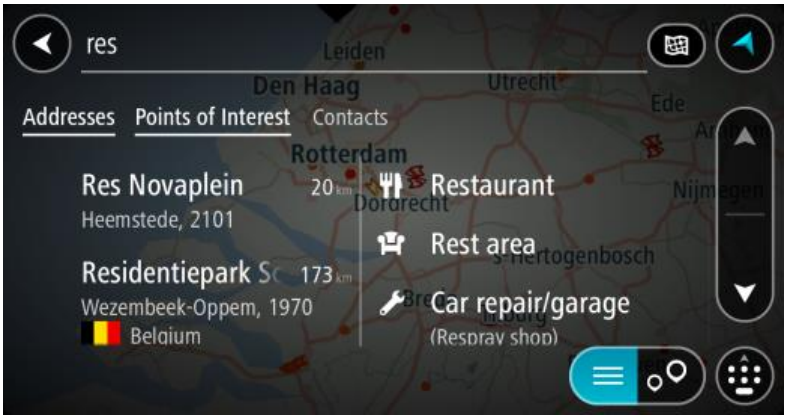
1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

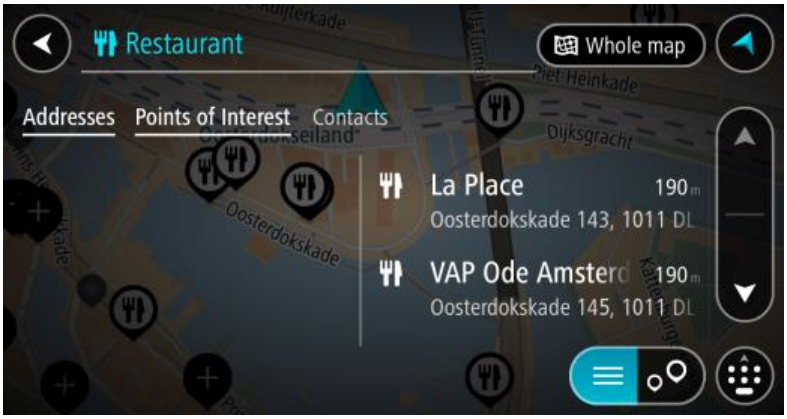
Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria."

Note: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example along the route or in a city.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.



Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select a POI type or an individual POI. If you selected a POI type, select a POI.
   The location is shown on the map.
6. To plan a route to this destination, select the drive button:

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route using the map

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

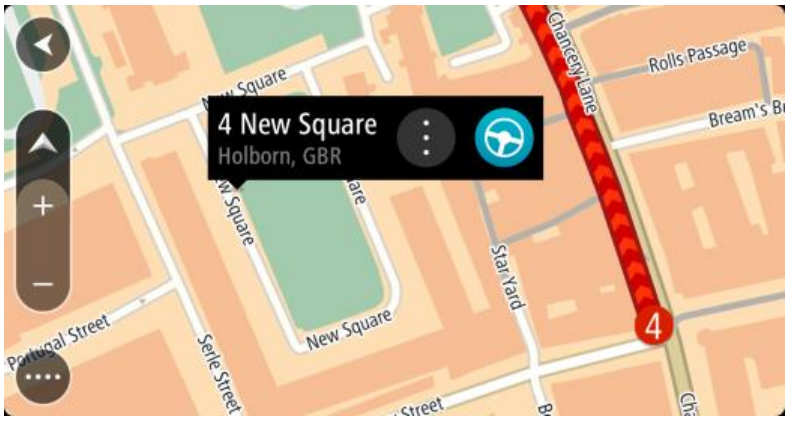
To plan a route using the map, do the following:

1. Move the map and zoom in until you can see the destination that you want to navigate to.

Tip: You can also select a map symbol to open the pop-up menu, then select the drive button to plan a route to that location.

2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.

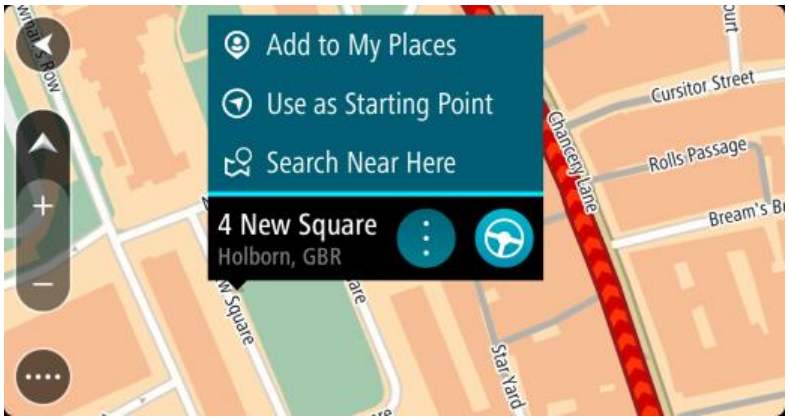
A pop-up menu shows the nearest address.



3. To plan a route to this destination, select the drive button:

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can use the location you selected in other ways, such as adding it to My Places, by selecting the pop-up menu button.



Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

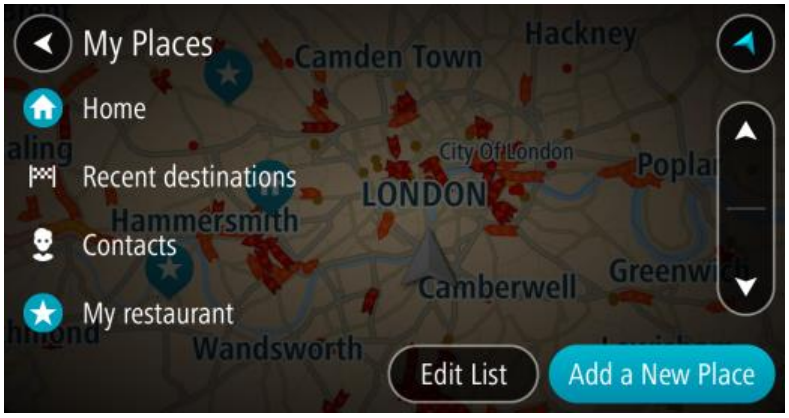
Planning a route using My Places

To navigate to one of My Places from your current location, do the following:

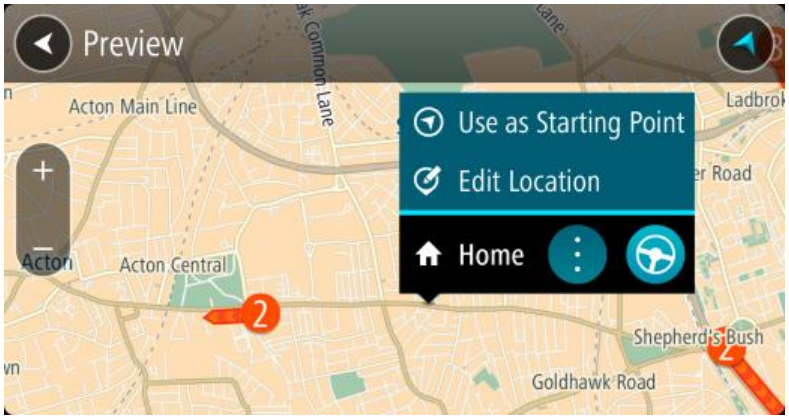
1. Select the Main Menu button to open the Main Menu.

2. Select **My Places**.

A list of all your Places opens.



3. Select the Place you want to navigate to, for example Home.
   Your chosen Place is shown on the map with a pop-up menu.



4. To plan a route to this Place, select the drive button:

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a contact using search

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a contact in your smartphone's contacts app, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the contact you want to plan a route to.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

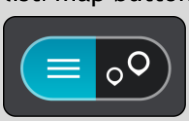
Note: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example along the route or in a city.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

Select **Contacts**, or swipe left to show the **Contacts** column.

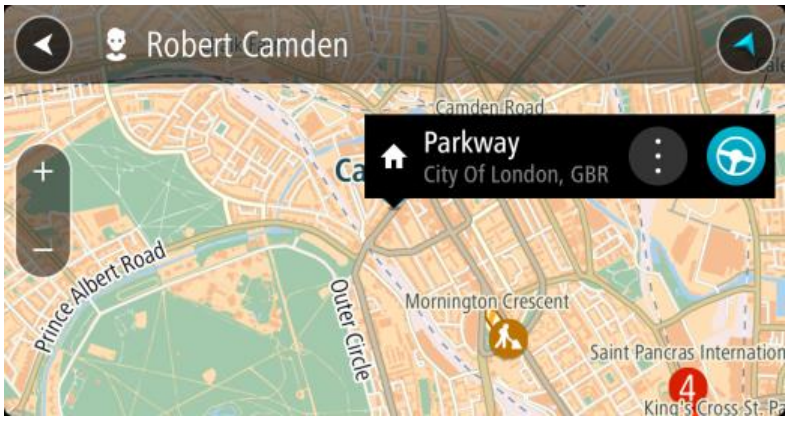
Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select the contact you want.

Your contact is shown on the map.



6. To plan a route to this destination, select the drive button:

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route using a contact

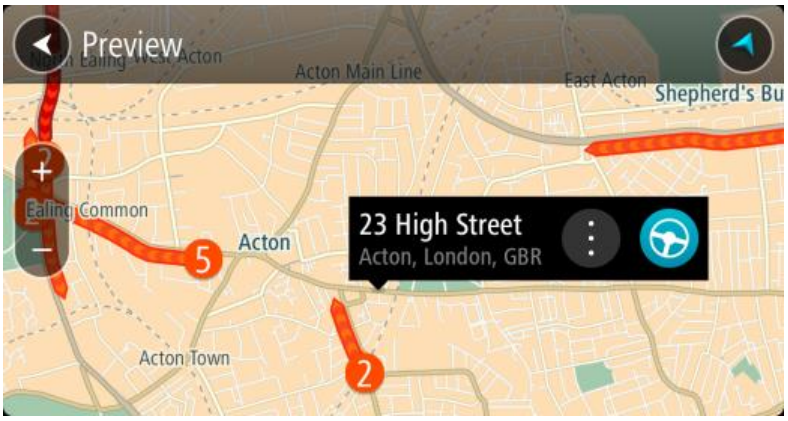
Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

Note: To plan a route using a contact in your smartphone contacts app, the contact must have a full address.

To plan a route using a contact in your smartphone contacts app, do the following:

1. Open the contacts app on your phone.
2. Select the contact you want to plan a route to.
3. Select the contact's address.
   The option screen opens.
4. Select the GO Mobile app button.
5. The GO Mobile app opens.

The contact's address is shown on the map.



6. To plan a route to this destination, select the drive button:

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route using coordinates

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a pair of coordinates, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Select the type of search button to the right of the search box.

4. Select **Latitude Longitude**.
5. Type in your pair of coordinates. You can enter any of these coordinate types:

- Decimal values, for example:
  N 40.75773, W 73.985708
  40.75773, -73.985708

  Tip: For decimal values you don't have to use a letter to indicate the latitude and longitude. For locations west of the 0 meridian and locations south of the equator, use a minus sign (-) before the coordinate.
- Degrees, minutes and seconds, for example:
  N 40°45′28″ W 73°59′09″
- GPS standard coordinates, for example:
  N 40 45.46 W 73 59.15

Note: The bar below the coordinates turns red if you enter coordinates that are not recognized by your GO Mobile app.

6. As you type in the coordinates, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.
   Towns and roads are shown on the left, POIs are shown on the right.

   Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

   Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

7. Select a suggestion for your destination.
   The location is shown on the map.
8. To plan a route to this destination, select the drive button:

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

   Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

   Tip: You can add a stop to a route that you have already planned.

   Tip: You can save a route using My Routes.

Planning a route using a mapcode

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a mapcode, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Type in your mapcode. You can enter any of these mapcode types:
   - International, for example, S8VXZ.PJZ2.
   - Country-specific, for example, USA WW6G.S9GT.
   - Alternative country-specific, for example, DC LQ.FR or DC JJ.1B2.

Tip: All the mapcodes in this example are for the same location - the US Capitol building in Washington DC, USA. See About mapcodes for information on how to get a mapcode for a location.

4. As you type in the mapcode, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

   Towns and roads are shown on the left, POIs are shown on the right.

Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select a suggestion for your destination.
6. Select **Drive**.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Finding an alternative route

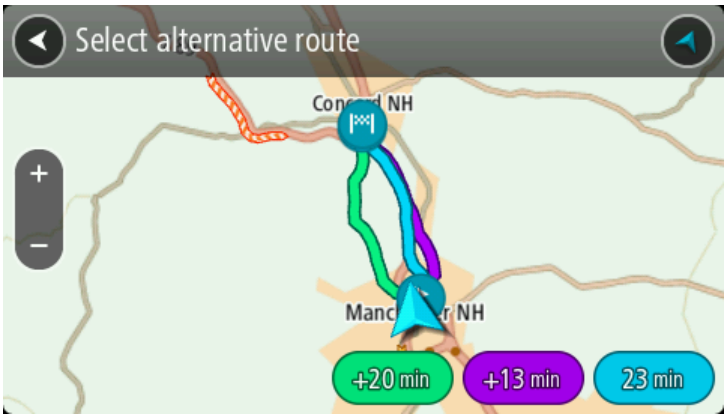
Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find an alternative route, do the following:

1. Plan a route as usual.
2. On the map view, select the route itself.
3. Select the pop-up menu button to open the menu.
4. Select **Alternative Route** and then select **Find alternative**.

   Up to three alternative routes are shown on the map view. Each alternative route shows the difference in travel time in a balloon.

Tip: Information from the Lifetime Traffic service is used when calculating alternative routes. Any route that is 50% longer in time than the original route is not shown.



5. Select your chosen route by tapping on the time balloon.
6. Select **Let's go**.
7. Guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Note: You can also find alternative routes by selecting **Current Route** in the main menu, followed by **Find Alternative**.

Planning a route in advance

You can plan a route in advance before you drive it. You can save the route as part of your My Routes list.

To plan a route in advance, do the following:

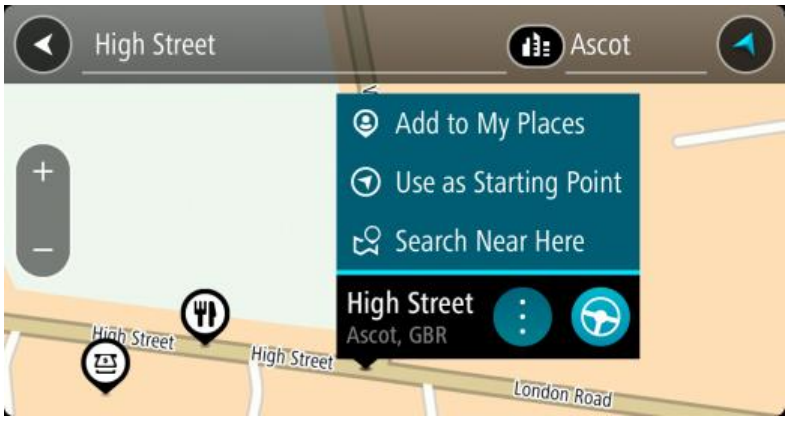
1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the location you want to use as a starting point.
4. Select an address or POI suggestion.
5. Select **Show on Map**.
6. Select the pop-up menu button.

A pop-up menu shows a list of options.



7. Select **Use as Starting Point**.
8. Repeat the search steps to choose your destination, and then select the drive button in the pop-up menu:

Your route is planned using your chosen starting point and destination. The estimated time of arrival is shown at the top of the route bar.

Tip: If you don't want to use search to choose your starting point and destination, go to the map view and press and hold to select a location.

Tip: Stops, POIs, Places and the destination can all be selected as starting points using their pop-up menus.

Changing the starting point to be your current location

1. Select the starting point of the route in the map view.
2. Select the pop-up menu button.

   A pop-up menu shows a list of options.

3. Select **Remove Starting Point**.

   Your route is replanned with your current location as the starting point.

Changing the starting point into a stop

1. Select the starting point on the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.

3. Select **Change to a Stop**.
   Your route is replanned with the starting point changed into a stop.

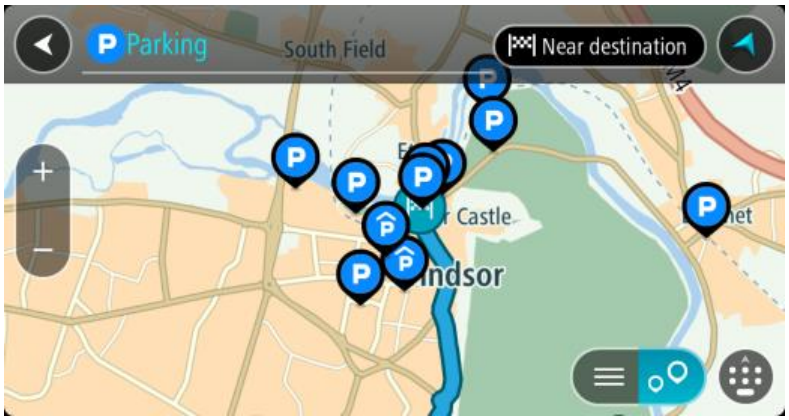
Finding a parking lot

To find a parking lot, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Parking**.

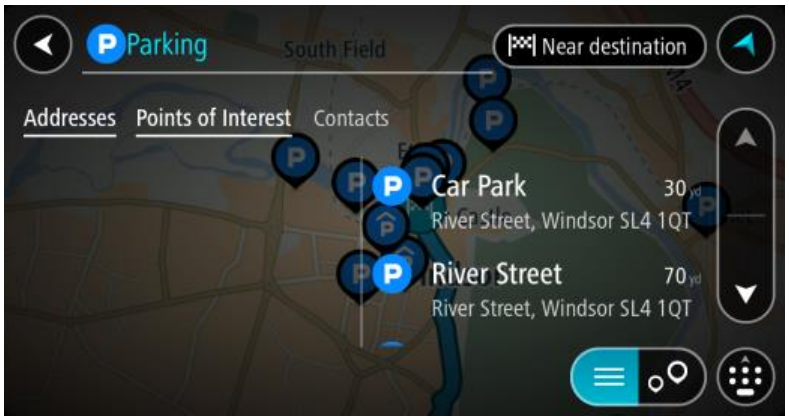
   The map opens showing the locations of parking lots.



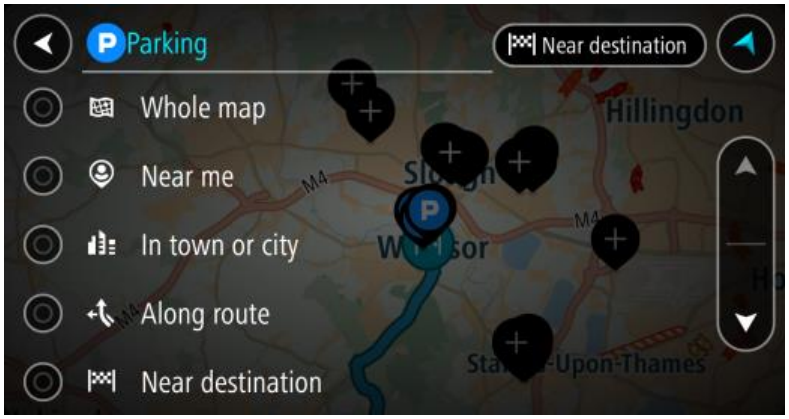
   If a route is planned, the map shows parking lots near your destination. If a route isn't planned, the map shows parking lots near your current location.
   You can change the screen to show a list of parking lots by pressing this button:

   You can select a parking lot from the list to locate it on the map.

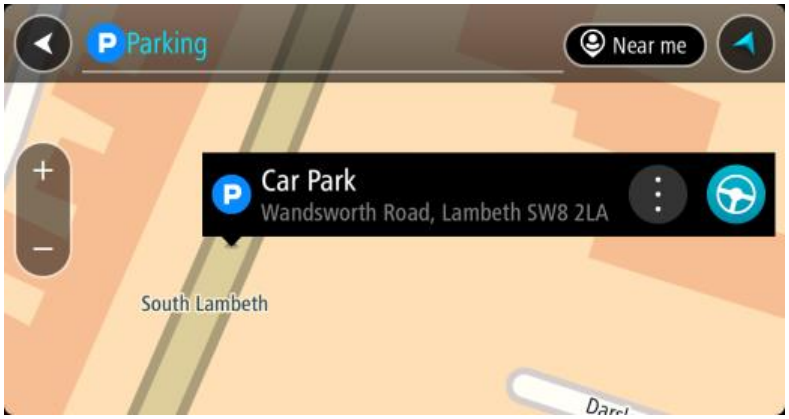
Tip: You can scroll down the list of results using the scroll bar on the right side of the screen.



If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a parking lot from the map or the list.
   A pop-up menu opens on the map showing the name of the parking lot.



4. To plan a route to your chosen parking lot, select the drive button:

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can add a parking lot as a stop on your route by using the pop-up menu.

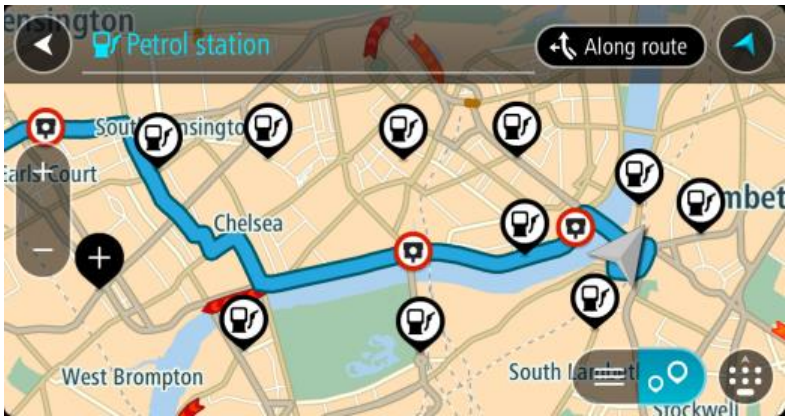
Finding a gas station

To find a gas station, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Gas Station**.

The map opens showing the locations of gas stations.

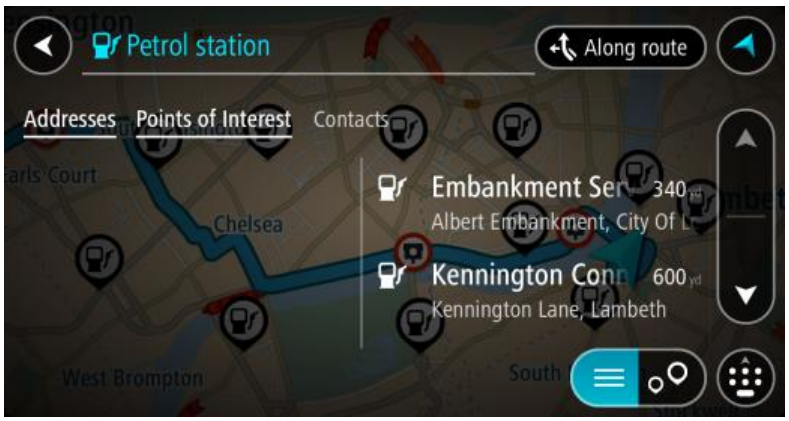


If a route is planned, the map shows gas stations along your route. If a route isn't planned, the map shows gas stations near your current location.

You can change the screen to show a list of gas stations by pressing this button:

You can select a gas station from the list to locate it on the map.

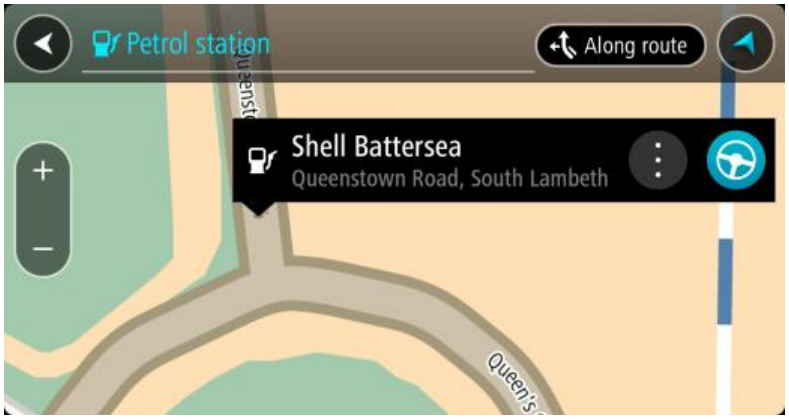
Tip: You can scroll down the list of results using the scroll bar on the right side of the screen.



If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.

3. Select a gas station from the map or the list.

   A pop-up menu opens on the map showing the name of the gas station.



4. To plan a route to your chosen gas station, select the drive button:

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can add a gas station as a stop on your route by using the pop-up menu. A gas station that is a stop on your route has a blue icon.

Changing your route

The Current Route Menu

When you have planned a route, select the **Current Route** button in the Main Menu to open the Current Route Menu.

The following buttons are available in the Current Route Menu:

Clear Route	Select this button to clear the currently planned route. The Current Route Menu closes and you return to the map view.
Find Alternative	You see this button when you have planned a route. Select this button to show up to three alternative routes on the map view.
Avoid Blocked Road	Select this button to avoid an unexpected obstacle that is blocking the road on your route.
Avoid Toll Roads and More	Select this button to avoid some types of route features that are on your currently planned route. These include ferries, toll roads and unpaved roads.
Show Instructions	Select this button to see a list of turn-by-turn text instructions for your planned route. The instructions include the following: ▪ The street name. ▪ Up to two road numbers shown in road signs whenever available. ▪ An instruction arrow. ▪ An instruction description. ▪ The distance between two consecutive instructions. ▪ Exit number.
Add Stop to Route	Select this button to add a stop to your currently planned route. You can also add a stop to your route directly from the map.

Add to My Routes	If you plan a new route that has not already been saved, you see this button. Select this button to save this route as part of your My Routes list.
Save Changes to Route	If you make a change to a My Route, you see this button. Select this button to save the changes.
Change Route Type	Select this button to change the type of route used to plan your route. Your route will be recalculated using the new route type.
Reorder Stops	Select this button to see the lists of stops for your current route. You can then change the order of the stops on your route. For a route without stops, you can also select this button to reverse your route.
Drive to Route	Select this button to plan a route from your current location to the starting point of a My Route. The starting point is converted to a stop.
Play Route Preview	Select this button to watch a preview of your planned route.
Stop Route Preview	Select this button to stop the preview of your planned route.

Avoiding a blocked road

If there is a blocked road on your route you can change your route to avoid it.

1. In the guidance view, select the current location symbol or the speed panel.

   Tip: The speed panel is only shown when you have started driving on your route.

2. Select **Avoid Blocked Road**.

   A new route is found that avoids the blocked road. You may be shown up to two alternatives depending on the road network between you and your destination.

   The new route is shown on the map view with the difference in travel time in a balloon.

   Note: It may not be possible to find an alternative route around the blocked road if none exists.

3. Select the new route by selecting the time balloon.
4. Select **Let's go**.

   Guidance to your destination resumes avoiding the blocked road. As soon as you start driving, the guidance view is shown automatically.

Types of route

Select **Change Route Type** to change the type of route planned to your current destination. Your route is recalculated using the new route type.

You can select the following types of route:

- **Fastest route** - the fastest route to your destination. Your route is constantly checked taking into account the traffic conditions.
- **Shortest route** - the shortest route to your destination. This may take much longer than the fastest route.
- **Most eco-friendly route** - the most fuel-efficient route.
- **Avoid interstate highways** - this type of route avoids all highways.
- **Walking Route** - this type of route is optimized for walking.
- **Bicycle Route** - this type of route is optimized for bicycles.

You can set the default route type in the Settings Menu.

Route features

You can choose to avoid some features that are on your currently planned route. You can avoid the following route features:

- **Toll Roads**
- **Ferries and car shuttle trains**
- **Carpool Lanes**
- **Unpaved Roads**

Note: Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV lanes) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

If you choose to avoid a route feature, a new route is planned.

In Route Planning in the Settings Menu, you can set how each route feature is handled when a new route is planned.

Adding a stop to your route from the current route menu

1. In the Main Menu, select **Current Route**.
2. Select **Add Stop to Route**.

   The map view is shown.
3. To select a stop, do one of the following steps:
   - Zoom in on the map, then press and hold to select a location. In the pop-up menu, select **Add to Current Route**.

   - Select **Search** and search for a location. When you have found a location, select the **Add Stop to Route** button.

   Your route is recalculated to include your stop.

Adding a stop to your route using the map

1. Press the switch view button to show the map.
   Your complete route is shown on the map.
2. Zoom in on the map, then press and hold to select a location.
3. Select the pop-up menu button.
4. Select **Use in Route**.
5. Select **Add to Current Route**.

Your route is recalculated to include your stop.

Deleting a stop from your route

1. Press the switch view button to show the map.
   Your complete route is shown on the map.
2. In the route bar, press the stop you want to delete.
   The map zooms in to the stop and shows a pop-up menu.

   Tip: If you select the wrong stop, press the back button to return to the map.
3. Select **Delete This Stop**.
   The stop is deleted and your route is recalculated.

Reordering stops on a route

Note: If you have a route with no stops, you can use this button to reverse the route.

1. In the map view, select the route.

   Tip: Zoom in on the route to make it easier to select.

1. Select the pop-up menu button.
2. Select **Manage Stops**, then **Reorder Stops**.
   The map view is shown with the route cleared. The destination and all the stops are shown on the map.
3. Select the stops one by one in the order you wish to drive them.
   The symbols change to a flag as you select each stop.
4. Select your destination.
   Your route is recalculated with the stops in the changed order.

My Routes

About My Routes

My Routes provides an easy way to create saved routes with optional stops, sometimes known as an itinerary. You can use My Routes to save, retrieve and edit routes.

You may want to use My Routes in one or more of the following situations:

- **While working** - Your job involves driving several routes with multiple stops on a daily basis. Your routes can change and you need to be flexible and be able to change the order of your stops or change the planned route.
- **While on vacation** - You are going on vacation and want to plan and save a route. Your route includes scenic roads, stops at various hotels, and other places like tourist attractions.
- **While commuting to work** - You want to add one or two regular stops between home and work. Your route back home in the evening is the reverse of your route to work in the morning.

You can add the route that you have planned on the map to your My Routes list by selecting it.

Saving a route

1. Plan a route using the steps described in Planning a route.

   Tip: If you cannot see your planned route on the map view, select the back button to show your route.

2. Select the route.
3. Select the pop-up menu button to open the menu.

4. Select **Manage Route**, then **Add to My Routes**.
   The name of the route is shown in the edit screen.
5. Edit the name of the route so that you can easily recognize it.
6. Select **Done** to save your route in the My Routes list.

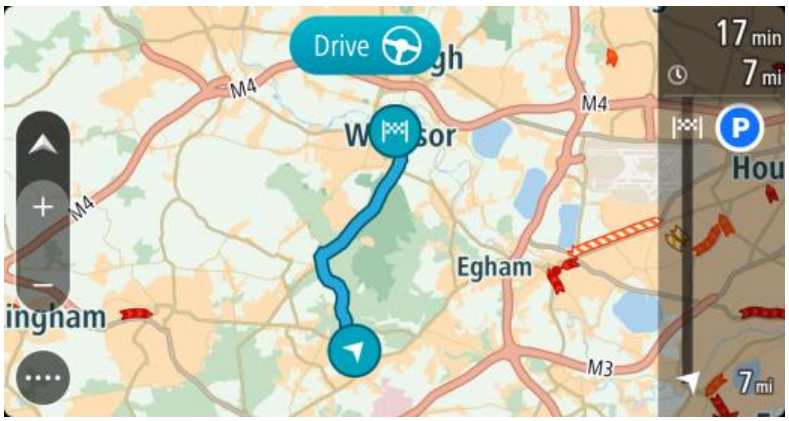
   Tip: You can also save a route using the **Add to My Routes** button in the Current Route menu.

Navigating using a saved route

To navigate using a previously saved route, do the following:

1. In the Main Menu, select **My Routes**.

2. Select a route from your list.
   The route is shown on the map view.



3. To navigate to the start of the saved route, select **Drive**.
   The starting point of the saved route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.

Tip: There are two other ways to navigate using a saved route:
Select the starting point of the route. When the pop-up menu opens, select **Change to a Stop**.
Alternatively, select **Drive to Route** in the Current Route menu.

Adding a stop to a saved route using the map

Note: You can also press and hold a location on the map and select **Add to Current Route** from the pop-up menu.

1. Press the switch view button to show the map.
   Your complete route is shown on the map.
2. Select the route.

3. Select the pop-menu button to open the menu.

4. Select **Manage Stops**.
5. Select **Add Stop to Route**.
6. Select your new stop on the map.

Tip: If you know the name of your new stop, you can use **Search** to select your stop instead of using the map.

7. Select the **Add Stop** button to add this location as a stop.
   Your route is recalculated to include your stop.

Tip: To update the saved route in your My Routes list with the changes, select the route on the map, then select **Save Changes to Route** in the pop-up menu.

Deleting a route from My Routes

1. In the Main Menu, select **My Routes**.
2. Select **Edit List**.
3. Select the routes you want to delete.
4. Select **Delete**.

Safety Cameras

About safety cameras

The Safety Cameras service warns you about the following camera locations:

- Fixed safety camera locations.
- Speed trap locations.
- Speed trap hotspots.
- Average speed camera locations.
- Speed enforcement zones.
- Red light camera locations.
- Traffic restriction cameras.

The Safety Cameras service also warns you about the following safety hazards:

- Accident blackspot locations.
- Traffic jams.

To get TomTom services on your GO Mobile app, your device must have a mobile data connection.

Important: If you are outside of the area covered by your cellular data plan, you may be liable for extra roaming charges while using TomTom services.

Note: TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to tomtom.com/services.

Safety Camera warnings

Safety camera warning sounds are played for the most common types of safety camera. To change the way you are warned about speed cameras, select **Sounds & Warnings** in the Settings menu.

Warnings are given as you approach a safety camera. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.
- Your distance to the safety camera is shown in the route bar.
- You hear a warning sound as you get near the camera.
- While you are approaching a camera or driving in an average speed zone, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.

Tip: In the map view or guidance view, you can select a safety camera symbol in the route bar to see the type of camera, the maximum speed and also the length of an average speed zone. In the map view, you can also select a safety camera that is shown on your route.

Symbol shown on map	Symbol shown in route bar	Description
		Safety camera - this type of camera checks the speed of passing vehicles and is fixed in one place.

Symbol shown on map	Symbol shown in route bar	Description
		Speed trap - this type of camera checks the speed of passing vehicles and can be moved to different locations.
		Speed trap hotspots - this type of warning shows places where speed traps are often used.
		Average speed safety cameras - these types of cameras measure your average speed between two points. You are warned at the start and end of the average speed zone. While you are driving in an average speed zone, your average speed is shown, instead of your current speed. The distance to the end of the area is shown in the route bar.
		Speed enforcement zones - these zones can contain multiple safety cameras. You are warned at the start and end of a speed enforcement zone. While you are driving in a speed enforcement zone, your current speed is shown, and the visual warning is shown in the route bar.
		Red light camera - this type of camera checks for vehicles breaking traffic rules at traffic lights. There are two types of red light safety cameras - those which check if you drive through a red light and those which check for driving through a red light together with speeding.
		Traffic restriction - this type of warning warns you about restricted roads.
		Accident hotspot - this type of warning is given for a place where road traffic accidents have historically been concentrated. You are warned at the start and end of the accident hotspot. While you are driving in an accident hotspot, your current speed is shown. When you are in the hotspot, the visual warning continues to be shown in the route bar.
		Traffic jams - warnings are given in the route bar for traffic jams.

Changing the way you are warned

To change the way the navigation app warns you about speed cameras, select the **Sounds and Warnings** button in the **Settings** Menu.

You can then set how you want to be warned for the different types of cameras and safety hazards. You can change settings for whether you want to be warned, never warned or warned only if you are speeding.

For example, to change how you are warned when you approach a safety camera, do the following:

1. Select **Sounds and Warnings** in the **Settings** Menu.
2. Select **Safety camera warnings**.
3. Select **Safety cameras**.
4. Select one of the following warning options:
   - **Always**.
   - **Only when speeding**.
   - **Never**.
5. Select the back button.

Tip: To turn off all audible warnings, select **Settings**, followed by **Sounds and Warnings** and then turn off **Warning sounds**.

Reporting a new safety camera

If you pass a new safety camera that you were not warned about, you can report it instantly.

Note: To report a safety camera, your device must have a cellular data connection.

You can report a safety camera in two ways:

Using the quick menu to report a safety camera

1. Select the current location symbol or the speed panel in the guidance view.
2. Select **Report Safety Camera** from the pop-up menu.
   You see a message thanking you for adding the camera.

   Tip: If you make a mistake when reporting a camera, select **Cancel** in the message.

The safety camera is saved on your device automatically, and is also sent to other users.

Using the Main Menu to report a safety camera

1. Select the Main Menu button to open the Main Menu.

2. Select **Report Safety Camera**.

You see a message thanking you for adding the camera.

Tip: If you make a mistake when reporting a camera, select **Cancel** in the message.

The safety camera is saved on your device automatically, and is also sent to other users.

Confirm or remove a speed trap

You can confirm the presence of a speed trap or remove a speed trap if it is no longer present.

1. Just after you pass a speed trap, in the route bar you are asked if the camera was still there.
2. Select **Yes** if the speed trap is still there.
3. Select **No** if the speed trap has been removed.
   If you select No, the speed trap is removed from your map.

Updating locations for cameras and hazards

The locations of safety cameras can change frequently. New cameras can also appear without warning and the locations for other hazards, such as accident hotspots, may also change.

When connected to TomTom services, all camera updates for fixed safety camera and speed trap locations are received in real time. You do not need to do anything to receive updates – they are sent to your navigation app automatically.

My Places

About My Places

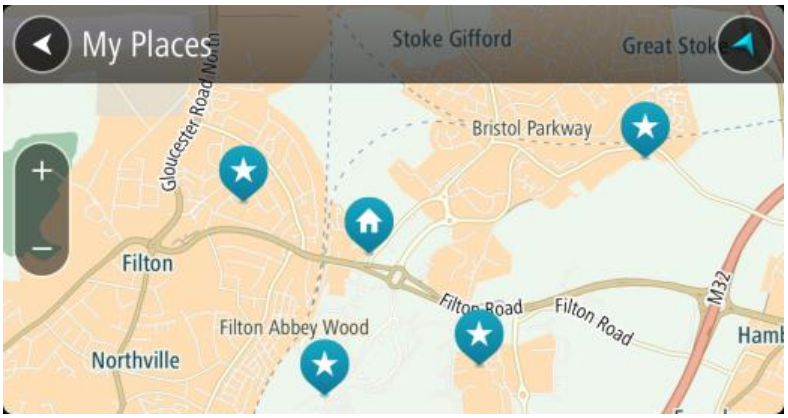
My Places provides an easy way to select a location without the need to search for the location each time. You can use My Places to create a collection of useful addresses.

The following items are always in My Places:

- **Home** - Your home location can be your home address or somewhere you often visit, such as your office. This feature provides an easy way to navigate there.
- **Recent destinations** - Select this button to select your destination from a list of locations you have recently used as destinations. These also include your stops.
- **Contacts** - Select this button to select a contact from your list of contacts.
- **Marked locations** - You marked locations are stored here. You can edit a marked location and save it in My Places.

You can add a location to My Places directly in My Places, by selecting a location from the map, by searching for a location, or by marking a location.

Your home location and the locations that you have added appear in a list in My Places and are shown with a marker on the map.



Setting your home location

You can set your home location in the following ways:

Setting your home location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Add Home**.
3. To select a home location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.

- Select the Search button and search for a location. Select a location to set as home. Select **Set home location**.

Setting your home location using the map

1. In the Map View, move the map and zoom in until you can see your home location.
2. Select the location by pressing and holding the screen for about one second.
   A pop-up menu shows the nearest address.
1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home".

> **Note**: "Home" must have a capital letter H.

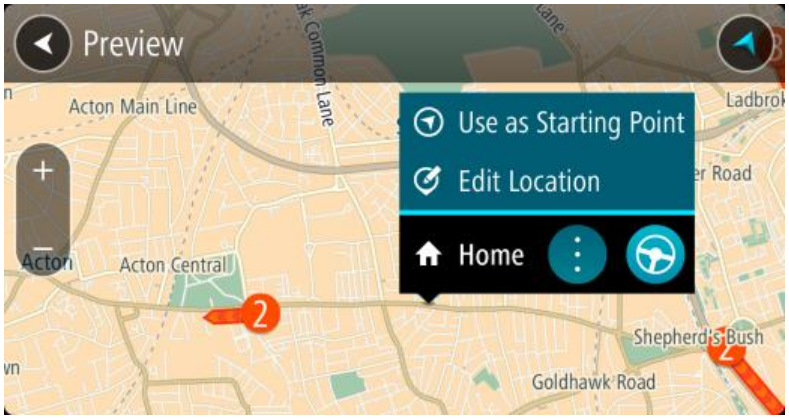
3. Select **Add**.
   Your home location is shown on the map.

Changing your home location

You can change your home location in the following ways.

Changing your home location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Home**.
   Your home location is shown on the map, with a pop-up menu.



3. Select **Edit Location**.
4. To select a new home location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.
   - Select the **Search** button and search for a location. Select a location to set as home. Select **Set home location**.

Changing your home location using the map

1. In the Map View, move the map and zoom in until you can see your home location.
2. Select the location by pressing and holding the screen for about one second.
   A pop-up menu shows the nearest address.
1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home".

> **Note**: "Home" must have a capital letter H.

3. Select **Add**.
   Your home location is changed to the new location.

Your contacts in My Places

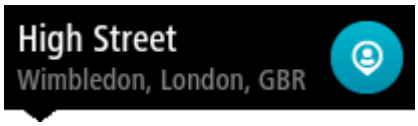
The contacts in your phone's contacts app are shown in the Contacts list in My Places. Select a contact to show the contact's location on the map, and plan a route to the location.

You can only add contacts to your contacts list using your phone's contacts app.

Note: To plan a route using a contact in your contacts app, the contact must have a full address. For example, the address must have a house number, a street, and a city.

Adding a location from My Places

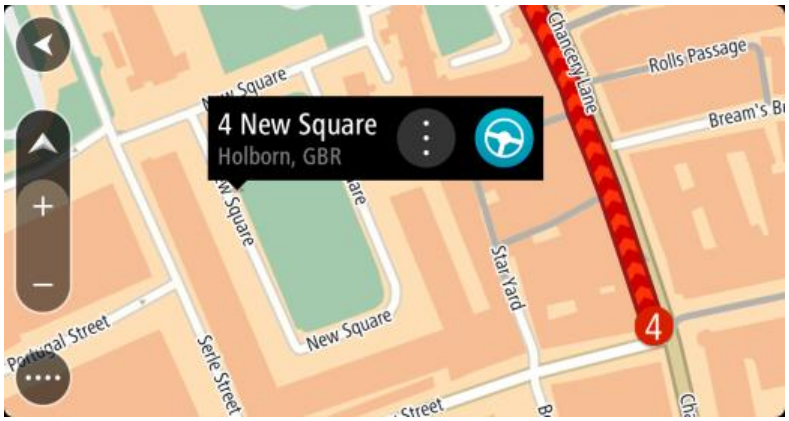
1. In the Main Menu, select **My Places**.
2. Select **Add a new place**.
3. To select a location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the add location symbol.
   - Search for a location. Select **Show on Map**, then select the add location symbol.



   The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognize it.
5. Select **Done** to save your location in the My Places list.

Add a location to My Places from the map

1. Move the map and zoom in until you can see the destination that you want to navigate to.
2. Press and hold to select the location.



3. Select the pop-up menu button.

4. Select **Add to My Places**.
   The name of the location is shown in the edit screen.
5. Edit the name of the location so you can easily recognize it.
6. Select **Done** to save your location in the My Places list.
   The location you added is shown with a marker on the map.

Adding a location to My Places using search

1. In the Main Menu, select **Search**.
2. Search for a location.
3. Select the location then select **Show on map**.
4. When the map view shows the location, select the pop-up menu button.

5. Select **Add to My Places**.
   The name of the location appears in the edit screen.
6. Edit the name of the location so you can easily recognize it.
7. Select **Done** to save your location in the My Places list.

Adding a location to My Places by marking

To mark a location and temporarily add it to My Places, do the following:

1. Make sure that your current location is the location you want to mark.
2. Select the current location symbol or the speed panel in the guidance view to open the quick menu.
3. Select **Mark Location**.
4. Once marked, the location is saved in My Places in the Marked Locations list.

If you want to permanently save a marked location, add it My Places by doing the following:

1. From the main menu, select **My Places**.
2. Select **Marked Locations** and choose your location from the list.
   Your location is shown on the map.
3. Select **Add to My Places** from the pop-up menu.
   The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognize it.
5. Select **Add**.

Deleting a recent destination from My Places

1. In the Main Menu, select My Places.
2. Select **Recent Destinations**.
3. Select **Edit List**.
4. Select the destinations you want to delete.
5. Select **Delete**.

Deleting a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Edit List**.
3. Select the locations you want to delete.
4. Select **Delete**.

Settings

Appearance

Select **Settings** in the Main Menu, then select **Appearance**.

On this screen, you can change these settings:

- **Display**
  Select Display to change the appearance of the display.
- **Route bar**
  Select Route bar to change the information you see in the route bar.
- **Guidance view**
  Select Guidance view to change the information you see in the guidance view.
- **Automatic zoom**
  Select Automatic Zoom to change how you view a crossing as you drive.
- **Automatic map view switching**
  By default, automatic changing of views is on. This means, for example, that your GO Mobile app shows the map view when an alternative route is being suggested, along with several other sets of circumstances. Also, for example, that your GO Mobile app shows the guidance view when you start driving and you start to accelerate. Select this setting if you want to turn off automatic changing between guidance view and map view.
- **Show previews of highway exits**
  Select this setting to control the full screen preview when you approach highway exits.
- **Show contacts on map**
  Select this setting to show the location of contacts in your Contacts app on the map.

Note: To show a contact on the map, the contact must have a full address.

Display

Select **Settings** in the Main Menu, then select **Appearance**.

Select **Theme color** to change the accent color used in the menus, buttons and icons on your GO Mobile app.

Select **Switch to night colors when dark** to automatically switch to night colors when it gets dark.

Route Bar

Select **Settings** in the Main Menu, then select **Appearance**.

Select Arrival information to change the arrival information you see in the route bar.

Select Route information to change the route information you see on the route bar.

Show current time

Select this setting to show the current time in the guidance view. When switched on, the current time is shown at the bottom of the route bar.

Show wide route bar if possible

The wide route bar is not shown by default. You can select this setting to turn on the wide route bar in the guidance view.

Note: The wide route bar can only be shown if the screen is wide enough.

When the wide route bar is shown, you see more information about your route. For example, you see time and distance to traffic and more.

Arrival information

Select **Arrival information** to change the following settings:

- **Show remaining distance**

  Select this setting to show the remaining distance left to travel in the arrival information panel during navigation.
- **Show remaining time**

Select this setting to show the remaining time left to travel in the arrival information panel during navigation.

- **Switch between distance and time automatically**

  Select this setting to control the automatic switching between remaining distance and remaining time in the arrival information panel.

- **Show arrival information for**

  Use this setting to control whether you want to see information about the destination or the next stop in the arrival information panel.

Tip: To find out where the different panels are in the guidance view or map view, see What's on the screen.

Route Information

You can choose to see any of the following in the route bar:

- **Parking**

  Select this setting to see parking lots and parking.

- **Gas stations**

  Select this setting to see gas stations on your route.

- **Stops**

  Select this setting to see stops on your route.

- **Rest areas**

  Select this setting to see rest areas on your route.

Guidance view

Select **Settings** in the Main Menu, then select **Appearance**.

- **Show current street name**

  This setting displays the name of the street you driving along on the guidance view.

- **Guidance view style**

  Select this setting to choose from 3D or 2D versions of the guidance view. Both the 2D and 3D guidance views move in your direction of travel.

Automatic Zoom

Select **Settings** in the Main Menu, then select **Appearance**.

Select **Automatic zoom** to change settings for the automatic zoom in Guidance view when you approach a turn or a junction. Zooming in can make the turn or junction easier to drive.

- **Zoom in to next turn**

  All the turns and junctions on your route are shown zoomed in to the maximum level.

- **Based on road type**

The turns and junctions on your route are shown zoomed in to the standard level for the type of road you are on.

- **None**

  None of the turns and junctions on your route are shown zoomed in.

Voices

Select **Settings** in the Main Menu, then select **Voices**.

Choosing a voice

Select **Choose a voice** to change the voice that gives spoken directions and other route instructions.

A wide range of voices are available. There are computer voices which can read street names and other information directly from the map and there are recorded voices which have been recorded by actors.

Note: Computer voices are not available in all languages.

If you need a computer voice and your language is unavailable, then you are asked to choose from a list of installed computer voices available for the country you are in.

Instruction settings

- **Read aloud early instructions**

  For example, if you turn on this setting, you could hear early instructions such as "After 2 mi take the exit right" or "Ahead, turn left."

  Note: When a recorded voice is chosen, you see only this setting because recorded voices cannot read out road numbers, road signs, etc.

- **Read aloud road numbers**

  Use this setting to control whether road numbers are read aloud as part of navigation instructions. For example, when road numbers are read aloud, you hear "Turn left onto A100."

- **Read aloud road sign information**
- Use this setting to control whether road sign information is read aloud as part of navigation instructions. For example, "Turn left onto A302 Bridge Street towards Islington."
- **Read aloud street names**

  Use this setting to control whether street names are read aloud as part of navigation instructions. For example, when street names are read aloud, you hear "Turn left Graham Road towards Hackney."

- **Read foreign street names out loud**

  Use this setting to control whether foreign street names are read aloud as part of navigation instructions, such as "Turn right Champs Élysées." For example, an English computer voice can read and pronounce French street names but pronunciation may not be completely accurate.

Maps

Select **Settings** in the Main Menu, then select **Maps**.

Changing the map

Select a map from the list of maps that you downloaded to your device. The map view is displayed with the map.

Note: Although you can store more than one map on your device, you can only use one map at a time for planning and navigation.

Downloading a map

Select **Download a map** to show the list of available maps. Select a map, then select **Download** to download the map. The map is stored on you device in the internal or the external memory, depending on which place has the most space available. The location where your map is stored cannot be changed.

Tip: Some maps are very large. If you don't have much space on your device, choose a map that covers only the area you need.

Important: A map is a large file that can take a long time to download. To prevent high data charges we advise you to download a map using a Wi-Fi connection. Once downloading has started, you must download the complete map before you can use the GO Mobile app.

When the download is complete, select **OK** to use the map. The map view is displayed with the map.

Deleting a map

To delete a map, select **Edit List**. Select the map you want to delete, then select **Delete**.

Route Planning

Select **Settings** in the Main Menu, then select **Route Planning**.

When a faster route is available

If a faster route is found while you are driving, TomTom Traffic can replan your trip to use the faster route. Select from the following options:

- **Always take the fastest route**
- **Ask me so I can choose**
- **Don't ask me**

Always plan this type of route

The types of route you can choose from are as follows:

- **Fastest route** - the route which takes the least time.
- **Shortest route** - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
- **Most eco-friendly route** - the most fuel-efficient route for your trip.
- **Avoid interstate highways** - this type of route avoids all highways.
- **Walking route** - a route designed for making the trip on foot.
- **Bicycle route** - a route designed for making the trip on a bicycle.

Avoid on every route

You can choose to avoid ferries and car shuttle trains, toll roads, carpool lanes, and unpaved roads. Set how your TomTom should manage each of these road features when the device calculates a route.

Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

Sounds and Warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.

On this screen, you can change the sounds and warnings settings.

Warning type

Warning type

You can choose the type of warnings you want to hear when you are driving:

- **Read-aloud warnings**
  Hear spoken warnings and warnings sounds.
- **Warning sounds**
  Hear only warning sounds.
- **None**
  No warning sounds are given.

Safety camera warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.

Select **Safety camera warnings**. You can then set how you want to be warned for the different types of cameras and safety hazards. You can change settings for advance warning time and whether you want to be warned, never warned or warned only if you are speeding.

Safety warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.

Select **Safety warnings**. You can then set how you want to be warned for the different types of danger zones and safety hazards. You can change settings for advance warning time and whether you want to be warned, never warned or warned only if you are speeding.

- **Danger zones**

  This type of warning is only given in France where you are only warned about danger zones.
- **Accident hotspots**

  This type of warning is given for a place where road traffic accidents have historically been concentrated.
- **Risk zones**
- This type of warning is only given in France where you are only warned about danger zones.
- **Traffic jams**

  Traffic jam warnings in the route bar are part of TomTom Traffic. You can choose never to be warned or to be warned when approaching a jam too quickly.
- **When speeding**

  This warning is given as soon as you exceed the speed limit by more than 5km/h or 3 mph. When you are speeding, the speed panel also turns red in the guidance view.

Read aloud traffic warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.

Switch on **Read aloud traffic warnings** to hear spoken warnings about traffic on your route.

Units

Select **Settings** in the Main Menu, then select **Language & Units**.

On this screen, you can change the following settings:

- **Distance**

  Select this setting to choose the units used on your device for features such as route planning. If you want the units to be set by the GPS, select **Automatic**.

Run in background

Select **Settings** in the Main Menu, then select **Run in Background**.

Select **Run app in the background** to put the app in the background but still receive spoken instructions when driving a planned route.

Important: You will still use your free miles or kilometers when the app is running in the background.

MyTomTom account

Select **Settings** in the Main Menu, then select **MyTomTom Account**.

You need a MyTomTom account to purchase upgrades. You can create a new account or log in using an existing account.

Select **Create account** to create an account from your device.

Important: Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom, and it cannot be changed after the account has been created.

Note: If you have a MyTomTom account for a TomTom navigation device, you cannot use that account for the GO Mobile app. You must open a new account for your app.

For more information on MyTomTom accounts, go to tomtom.com/mytomtom.

If you already have a MyTomTom account, select **Log In** and enter your email address and password.

System

Select **Settings** in the Main Menu, then select **System**.

On this screen, you can see the following information:

- **About**

  This is an information screen rather than a settings screen and shows you information about the GO Mobile app. You may be asked to go to this screen during a call to TomTom Customer Support.

  The information on this screen includes app version, map version of current map, app ID, copyright, licenses, and certifications.

- **Send information**

  Send your location to receive services - Select this setting to send information about you and your device to TomTom. You cannot use TomTom services unless you agree to send information to TomTom.

  Help us improve the app - Select this setting to send information about how you use the GO Mobile app. TomTom uses this information to improve the app.

  Select **More information** to learn more about sending your location and information to TomTom.

- **Reset app**

  Select this setting to delete all your saved places and settings and restore the standard factory settings to the GO Mobile app. You can also delete maps and voices.

Getting Help

Support

Select **Support** in the Main Menu.

On this screen, you can see the following information to get help for your GO Mobile app:

- **Replay tour**

  Select this option to watch the guided tour again. The tour is short and includes basic information to help you get going with your new app.
- **Reference Guide**

  This option opens an internet link to a webpage where you can find the Reference Guide for your app.
- **Browse FAQ**

  This option opens an internet link to a webpage where you can find Frequently Asked Questions about your app and other TomTom products and services.
- **Browse Forum**

  This option opens an internet link to a webpage where you read feedback from others users of the app and ask questions about your app.
- **Contact Customer Support**

  This option creates an email in your email app so you can ask questions or provide suggestions about the app to TomTom. The email has a text file attachment that contains information about your device and the app version you are using. Enter your question for TomTom Customer Support then send the email.
- **About**

  See System.

Product certification

Finding product certification information for your app

To find product certification information for your GO Mobile app, do the following on your app:

1. Select the Settings button in the Main Menu.

2. Select **System**.

3. Select **About**.
4. Select **Certifications**.
   You see the relevant product certification information for your device.

Addendum

Important Safety Notices and Warnings

Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS)

The Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS) systems are satellite-based systems that provide location and timing information around the globe. GPS is operated and controlled under the sole responsibility of the Government of the United States of America, who are responsible for its availability and accuracy. GLONASS is operated and controlled under the sole responsibility of the Government of Russia, who are responsible for its availability and accuracy. Any changes in GPS or GLONASS availability and accuracy, or in environmental conditions, may impact the operation of this device. TomTom does not accept any liability for the availability and accuracy of GPS or GLONASS.

Use with care

Use of TomTom products while driving still means that you need to drive with due care and attention.

Safety advice

Safety messages

Please read and take note of the following important safety advice:

- Check your tire pressures regularly.
- Service your vehicle regularly.
- Medication can affect your riding or driving ability.
- Always use seat belts if available.
- Don’t drink and drive.
- Most accidents happen less than 5 km / 3 miles from home.
- Obey the rules of the road.
- Always use your turn signals.
- Every 2 hours, take a break for at least 10 minutes.
- Keep your seat belts on.
- Keep a safe distance from the vehicle in front.
- Before setting off on a motorcycle, fasten your helmet correctly.
- When riding a motorcycle, always wear protective clothing and equipment.
- When riding a motorcycle, be extra vigilant and always ride defensively.

Aircraft and hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. This app must not be used in these environments.

Special Note Regarding Driving in California, Minnesota and Other States

California Vehicle Code Section 26708 which applies to those driving within the State of California restricts the mounting of a navigation device on the windshield to a seven-inch square in the lower corner of the windshield farthest removed from the driver or in a five-inch square in the lower corner of the windshield nearest to the driver and outside of an airbag deployment zone, if the system is used only for door-to-door navigation while the motor vehicle is being operated. Drivers in California should not mount the device on their side or rear windows.

Minnesota State Legislature Statutes Section 169.71, subdivision 1, section 2 restrict any person driving within the State of Minnesota from driving with a device suspended between the driver and the windshield.

Many other states have enacted laws which restrict the placement of any object or material on the windshield or side or rear window that obstructs a driver's clear view of the road. It is incumbent upon the driver to be aware of all applicable laws and to place the device in such a manner that will not interfere with his/her driving.

TomTom, Inc. bears no responsibility for and hereby disclaims all liability for any fines, penalties or damage incurred by a driver for violations of the law. While driving in any state with windshield mounting restrictions, TomTom recommends using the supplied Adhesive Mounting Disk or purchasing an alternative mounting system (e.g. dashboard or air vents). See tomtom.com for more information about these mounting options.

This document

Great care was taken in preparing this document. Constant product development may mean that some information is not entirely up to date. The information in this document is subject to change without notice.

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